

## **Advanced Modern Operations Management**

*Dubai (UAE)*22 - 26 June 2025





## **Advanced Modern Operations Management**

Code: LM28 From: 22 - 26 June 2025 City: Dubai (UAE) Fees: 3900 Pound

#### Introduction

The "Advanced Modern Operations Management" course is designed to provide participants with a comprehensive understanding of the latest concepts, tools, and techniques in operations management. This course is suitable for professionals and managers who are seeking to enhance their knowledge and skills in effectively managing operations in today's dynamic business environment. Throughout the five-day program, participants will explore the key objectives, strategies, and best practices employed in modern operations management.

### **Course Objectives**

- To provide a deep understanding of the fundamental principles and concepts of operations management.
- To explore the latest trends, technologies, and innovations in operations management.
- To equip participants with the skills to analyze and improve operational performance.
- To examine strategies for optimizing efficiency, quality, and customer satisfaction.
- To enhance participants' ability to make data-driven decisions in operations management.
- To foster effective communication and collaboration within cross-functional teams.
- To develop insights into sustainability and ethical considerations in operations management.

#### Course Outline

#### Day 1

#### Introduction to Operations Management

- Overview of operations management and its significance in contemporary organizations
- · Key functions and responsibilities of operations managers
- Historical evolution and current trends in operations management
- The role of operations management in achieving organizational objectives
- Aligning operations management with overall business strategy
- Case studies and real-world examples

#### Day 2

#### Strategic Operations Management

- Strategic planning and decision-making in operations management
- Formulating operations strategies to gain competitive advantage
- Designing and managing efficient and effective processes

UK Traininig PARTNER

Head Office: +44 7480 775 526 | 0 7401 177 335 Email: training@blackbird-training.com

Website: www.blackbird-training.com



- Supply chain management and logistics optimization
- Lean principles and practices for operational excellence
- Application of technology and digital transformation in operations management

#### Day 3

#### Performance Measurement and Improvement

- Key performance indicators KPIs and metrics in operations management
- Data analytics and performance measurement tools
- Continuous improvement methodologies e.g., Six Sigma, Kaizen
- Quality management systems and approaches e.g., ISO, Total Quality Management
- · Risk management and mitigation strategies
- · Case studies and practical exercises

#### Day 4

#### Managing Operations in a Global Context

- · Global operations management challenges and opportunities
- Managing operations in a multicultural and diverse environment
- · Outsourcing and offshoring considerations
- Supplier relationship management and strategic sourcing
- Managing risks and disruptions in global supply chains
- Ethical and sustainable operations management practices

#### Day 5

#### Innovation and Future Trends in Operations Management

- · Innovation in operations management: concepts and frameworks
- Managing disruptive technologies and digital transformation
- Industry 4.0 and the Internet of Things IoT
- · Artificial intelligence AI and machine learning in operations management
- Emerging trends and future directions in operations management
- Final project presentations and wrap-up



Head Office: +44 7480 775 526 | 0 7401 177 335 Email: training@blackbird-training.com

Website: www.blackbird-training.com



# **Blackbird Training Cities**

### Europe



Podgorica (Montenegro)



Stockholm (Sweden)



Lyon (France)



Copenhagen (Denmark)



Bordeax (France)



Annecy (France)

izmir



Oslo (Norway)



Edinburgh (UK)



Glasgow (Scotland)



Malaga (Spain)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands)



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Manchester (UK)



Milan (Italy)

## USA & Canada



Los Angeles (USA)



Florida (USA)



Online



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)

Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com





# **Blackbird Training Cities**

### Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia )



Bangkok (Tailand)



Beijing (China)



Moscow (Russia ) (Malaysia)



Singapore (Singapore )



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur



Jakarta (Indonesia)

### **Africa**



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Marocco)



Nairobi (Kenya)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com



# **Blackbird Training Clients**



MANNAI Trading
Company WLL,
Oatar



Alumina Corporation **Guinea** 



Booking.com Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait** 







Qatar Foundation, **Qatar** 



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KEAS Kuwait



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



NATO **Italy** 



INI CORPORATE
UNIVERSITY,
Italy



Gulf Bank Kuwait



General Organization for Social Insurance KSA



Defence Space Administraion **Nigeria** 



National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions,



North Oil company,



EKO Electricity



Oman Broadband



UN.



Authority for



Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com



## **Blackbird Training Categories**

### Management & Admin

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

**Project Management** 

**Human Resources** 

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Refinement

#### **Technical Courses**

Hospital Management

**Public Sector** 

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

Aviation

C-Suite Training







+44 7401 1773 35

+44 7480 775526



training@blackbird-training.com



www.blackbird-training.com

UK Traininig PARTNER

Head Office: +44 7480 775 526 | 0 7401 177 335

Email: training@blackbird-training.com Website: www.blackbird-training.com