

## Workshop on Document Management and Electronic Archiving

*Cape Town (South Africa)*

*10 - 14 February 2025*

UK Training

# PARTNER



## Workshop on Document Management and Electronic Archiving

Code: OC28 From: 10 - 14 February 2025 City: Cape Town (South Africa) Fees: 4000 Pound

### Introduction

A document management system is a computer system used to track and store electronic documents. It is usually capable of keeping track of the different versions modified by different users. The term has some overlap with the concepts of content management systems. It is often viewed as a component of enterprise content management systems and related to digital asset management, document imaging, workflow systems, and records management systems. This workshop shows participants how to deal with documents in an electronic way to get rid of the paper's hard copy which takes a lot of space and time.

### Course Objectives

- Managing/controlling documents, including folders and forms, reduce document distribution costs -no more paper.
- Distributing and view documents costs -no more paper.
- Scanning, OC, indexing, and archiving paper documents.
- Automating other office functions that involve workflows and electronic mail.
- Addressing requirements of ISO 9000 and other regulatory agencies.
- Understanding different technologies involved in EDMS.
- Managing EDMS projects and justify ROI.
- Getting hands-on training on some EDMS products.
- Evaluating merging standards.

### Course Outlines

#### Day 1: Understanding the Challenges of Digital Information Management and Risks

- The changing information landscape.
- The digital challenge.
- The need for EDMS and EDRMS.
- Differences between document and records management.
- ISO 9000 & other regulatory requirements.
- Information risks.

#### Day 2: Exploring EDMS and EDRMS: Technology Options, Implementation, and Change Management

- The functional difference between EDMS and EDRMS.
- Technology Options.
- Authoring Systems.
- Card/folio based systems and scanning functionalities.



- Types of document and records management systems.
- Which suits your organization?
- Implementing EDMS/EDRMS.
- Change Management as part of the implementation.

### Day 3: Selecting and Successfully Implementing Document Management Systems

- Off - the-shelf vs. customs systems.
- Allocating resources: who needs to be involved in a successful rollout?
- Looking at a live EDRMS system.
- Updating and data migration between systems.
- Data handling and digital continuity within the context of EDMS/EDRMS.

### Day 4: Advanced Models for Document Management and Integrating Artificial Intelligence in Business Processes

- Documents on demand: a new model for document management.
- Multimedia documents.
- Extracting information from documents: a computer vision approach.
- Workflow and document management.
- Business process management - an overview .
- Intelligent business process management & document interaction.

### Day 5: Document Security, Management, and Retrieval

- Document security - authentication, authorization, and audit.
- Document security - digital right management perspective.
- Managing compound documents.
- Digital signatures.
- Document retrieval.





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