

Administration, Public Policy & Governance

Baku (Azerbaijan) 17 - 21 November 2025



www.blackbird-training.com ·



Administration, Public Policy & Governance

Code: NC28 From: 17 - 21 November 2025 City: Baku (Azerbaijan) Fees: 5100 Pound

Introduction

The Public Policy, Governance, and Administration program is designed for public service employees who are keen to understand the creation and implementation of public policies. This course helps participants learn what governments do, why they do it, and how they should implement policies effectively. There are no formal prerequisites for this course, which is intended to provide participants with the knowledge, analytical skills, and tools necessary to think critically about public policy making and its implementation. This course will benefit those who have chosen a career in the public service, as well as those who wish to increase their awareness of public policy making and administration.

Course Objectives

By the end of this course, participants will be able to:

- Describe the characteristics of public bureaucracy and understand its role in the public policy process.
- Compare classic Weberian bureaucracy with the modern public bureaucracy promoted by New Public Management NPM.
- Explain the role of bureaucratic, political, and non-state actors in the policy-making process.
- Contrast different policy instruments and service delivery mechanisms used in policy implementation and analyze factors influencing successful implementation.
- Understand the concept of accountability and discuss approaches to ensuring ethics in public administration.
- Comprehend the impact of social diversity on public policy making and its effects on the Idifferential impactI of policies.

Course Outlines

Day 1: Introduction to Public Policy and Administrative Governance

- What is public policy?
- Concepts of public policy and administrative governance.
- The purpose of public policy and how governments use it.
- Public policy theories, ideologies, and their relevance today.
- Positioning of public policy within governance frameworks.

Day 2: Public Bureaucracy in Theory and Practice

- Problem identification and definition.
- Policy formulation processes.
- Conducting research and analysis to support policy decisions.



Head Office: +44 7480 775 526 Email: Sales@blackbird-training.com Website: www.blackbird-training.com



• Designing policies and making policy recommendations.

Day 3: Government, Bureaucracy, and Accountability

- Government governance and its impact on policy making.
- Do policies determine politics? Analyzing the relationship between politics and policy.
- Classification of types of public policies.
- Distinguishing the dimensions of policy-politics relations.
- Understanding the role of policy institutions.

Day 4: Administrative Governance & the Challenge of Policy Implementation Today

- The impact of social diversity on public policy and governance.
- Keeping up with the ever-changing landscape of governance.
- Aligning governance frameworks with public administration structures.
- Interaction between public policy, governance, and administration.
- Performance delivery agreements in the context of public policy.
- Accountability and compliance in public governance.

Day 5: Code of Practice for the Governance of Public Bodies

- Oversight arrangements with parent departments.
- Aligning strategic statements and business obligations.
- Audit and risk committees in public bodies.
- The role and composition of boards and the role of the Chairperson.
- Enhancing the effectiveness of boards and committees.

Why Attend This Course: Wins & Losses!

- Gain a deep understanding of public policy: This course will help you understand how public policies are formulated, implemented, and how they influence governance.
- Learn how different government structures work: By exploring the transition from traditional Weberian bureaucracy to New Public Management NPM, youIII gain insights into modern public administration.
- Understand the dynamics of policy actors: Learn the roles of bureaucratic, political, and non-state actors in the policy-making process and how to balance their interests.
- Develop an appreciation for accountability in public administration: Learn the principles of accountability and its importance in maintaining effective governance.
- Enhance your understanding of the impact of social diversity: Recognize the importance of social diversity in shaping public policies and their implementation.

Conclusion

The Public Policy, Governance, and Administration course is an excellent opportunity to enhance your understanding of public policy making and its challenges. Through this course, you will learn critical skills in managing public policies, governance structures, and public administration processes. The course will also help you understand the intricate relationship between government policies, bureaucratic structures, and social diversity, equipping you with the tools to analyze and implement policies effectively.

Whether you are seeking to improve your career in public administration or enhance your understanding of the



public policy process, this course will provide the knowledge and skills necessary to excel in the field.



Head Office: +44 7480 775 526 Email: Sales@blackbird-training.com Website: www.blackbird-training.com



Blackbird Training Cities

Europe



Malaga (Spain)

Annecy (France)



Sarajevo (Bosnia and Herzego Viasc)ais (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Moscow (Russia)

London (UK)



Stockholm (Sweden)



Bordeax (France)

Podgorica (Montenegro)



Batumi (Georgia)



Birmingham (UK)

Salzburg (Austria)



Paris (France)



Lyon (France)



Athens(Greece)





Brussels (Belgium)



Milan (Italy)



Istanbul (Turkey)

Munich (Germany)





Madrid (Spain)



Berlin (Germany)



Düsseldorf (Germany)



Lisbon (Portugal)



Vienna (Austria)

Zurich (Switzerland)



Rome (Italy)

Manchester (UK)









Blackbird Training Cities

USA & Canada



Los Angeles (USA)

Washington (USA)



Orlando, Florida (USA)

Barn Asha Barash



New York City (USA)

Online



Phoenix, Arizona (USA)

Seattle, Washington (USA)



Houston, Texas (USA)

Washington DC (USA)



Boston, MA (USA)



In House



Jersey, New Jersey (USA)

Toronto (Canada)

Miami, Florida (USA)







Doha (Qatar)

Sydney



Manila (Philippines)







Riyadh(KSA)



Kuwait City



Beirut







(Thailand)

Beijing (China)



Maldives (Maldives)

Singapore (Singapore)



Melbourne (Australia) (Kuwait)



Head Office: +44 7480 775 526 Email: Sales@blackbird-training.com Website: www.blackbird-training.com

Seoul (South Korea)





Pulau Ujong (Singapore)



Shanghai (China)



Irbid (Jordan)



Tokyo (Japan)



Jakarta (Indonesia)



Jeddah (KSA)

Amman (Jordan)





























Blackbird Training Cities



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)

Tangier (Morocco)

Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Tunis (Tunisia)





Blackbird Training Clients

Β.

Booking.com

Netherlands



ANNAI Trading Company WLL, MANNAI Qatar



Nigeria



Alumina Corporation

Guinea

GA(

UNE FILIALE D'EGA

National Bank (ONB), **Qatar**



Qatar Foundation, **Qatar**



Oxfam GB International Organization, **Yemen**



Capital Markets Authority, **Kuwait**



Kuwait



Reserve Bar Malawi, **Malawi** Bank of



Nigeria

Ce



Ministry of Interior, KSA



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania

Mabruk Oil Company Libya



Saudi Electricity Company, **KSA**

Ś

General Organization for Social Insurance ral C. Social Insu KSA

جتماعية General Or



BADAN PENGELOLA KEUANGAN Haji, Indonesia



De Nigeria



NATO

Italy

ناءات الوطنية National Industries Group (Holding), Kuwait



North Oil company,



E%EDC EKO Electricity



Hamad Medical Corporation, **Qatar**



Oman Broadband



USAID Pakistan



UN.



STC Solutions, **KSA**





Head Office: +44 7480 775 526 Email: Sales@blackbird-training.com Website: www.blackbird-training.com



eni ENI CORPORATE UNIVERSITY, Italy



Gulf Bo Kuwait



Blackbird Training Categories

Management & Admin

Entertainment & Leisure Professional Skills Finance, Accounting, Budgeting Media & Public Relations Project Management Human Resources Audit & Quality Assurance Marketing, Sales, Customer Service Secretary & Admin Supply Chain & Logistics Management & Leadership Agile and Elevation

Technical Courses

Artificial Intelligence (AI) Hospital Management Public Sector Special Workshops Oil & Gas Engineering Telecom Engineering IT & IT Engineering Health & Safety Law and Contract Management Customs & Safety Aviation C-Suite Training





International House 185 Tower Bridge Road London SE1 2UF United Kingdom



+44 7401 1773 35 +44 7480 775526



Sales@blackbird-training.com



www.blackbird-training.com

