

Advanced Secretarial Management, Governance and Compliance

Tunis (Tunisia)

15 - 19 September 2024



www.blackbird-training.com



Advanced Secretarial Management, Governance and Compliance

Code: CT28 From: 15 - 19 September 2024 City: Tunis (Tunisia) Fees: 4400 Pound

Introduction

The corporate secretary role is changing as corporate governance standards and rules become ever more demanding and rigorous. Corporate secretaries have evolved from mere functionaries who handle compliance and administrative tasks to assuming a strategic and deliberative position within the organization. The modern corporate secretary is expected to provide professional guidance to boards, directors, and management on key decisions relating to the organization's corporate governance standards and practices.

Objectives of Corporate Secretarial, Governance, and Compliance

- Gain the emotional intelligence, skills, and experience to implement corporate governance practices and ensure their effectiveness
- Understand the role of Governance Professional & compliance function
- Understand the powers, rights, duties, and obligations of all entities
- Understand the business environment in which the organization operates
- Learn to advise the Board on its roles and responsibilities

Corporate Secretarial, Governance and Compliance Training Outlines

Day 1

Interpersonal and Communication Skills

- Leadership, Networking, Teamwork
- Five tips to improve interpersonal skills
- · Communication in Business
- Types of Communication
- Ways to communicate effectively in the workplace

Day 2

Interpersonal and Communication Skills

- Active Listening
- How to be an active listener
- Barriers to Listening
- The 9 principles of Quality Customer Service
- · Body Language in Business
- 10 Powerful Body Language Tips

Day 3





Corporate Governance

- How to apply the corporate governance fundamentals in the public sector
- Establishing and maintaining a strategically effective framework
- How to identify business risk with a potential impact on corporate governance
- The role of the board and those with whom they interact
- · Management of internal and external relationships

Day 4

Functions and Company Policies

- Introduction and Amendment to Corporate policy structure
- Basics of selection and remuneration
- Analyzing company S CG system
- Disclosure and transparency of policies

Day 5

Fundamentals of Compliance

- Introduction to compliance
- Definition of compliance
- Importance of compliance
- Case study on compliance
- Industrial examples of compliance

Essential Assertiveness Skills for Secretaries

- What is assertiveness?
- How can we be assertive?
- Barriers to Assertiveness
- Activity





Blackbird Training Cities

Europe



Copenhagen (Denmark)



Sarajevo (Bosnia and Herzego Miala)ga (Spain)





Cascais (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeax (France)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden) (Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Los Angeles (USA)



Florida (USA)



Online



Phoenix (USA)



Texas (USA)



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)





Blackbird Training Cities

Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia)



Bangkok (Thailand)



Beijing (China)



Singapore (Singapore) (Kuwait)



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Jakarta (Indonesia)

Africa



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)





Blackbird Training Clients



ANNAI Trading Company WLL, Qatar



Alumina Corporation Guinea



Netherlands



Oxfam GB International Organization, Yemen



Capital Markets Authority, **Kuwait**



Nigeria



National Bank (ONB), **Qatar**



Qatar Foundation, **Qatar**



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



Kuwait



Reserve Bar Malawi, **Malawi**



Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya**



Saudi Electricity



BADAN PENGELOLA KEUANGAN Haji, Indonesia



Italy



ENI CORPORATE UNIVERSITY, Italy



Kuwait



General Organization for Social Insurance ral C. Social Insu KSA



Nigeria



National Industries Group (Holding), **Kuwait**



Hamad Medical Corporation, Qatar



USAID **Pakistan**





North Oil company,



EKO Electricity



Oman Broadband



UN.







Blackbird Training Categories

Management & Admin

Professional Skills

Finance, Accounting, Budgeting

Media & Public Relations

Project Management

Human Resources

Audit & Quality Assurance

Marketing, Sales, Customer Service

Secretary & Admin

Supply Chain & Logistics

Management & Leadership

Agile and Elevation

Technical Courses

Hospital Management

Public Sector

Special Workshops

Oil & Gas Engineering

Telecom Engineering

IT & IT Engineering

Health & Safety

Law and Contract Management

Customs & Safety

Aviation

C-Suite Training











