

## Managing Modern Desktop

*Kuala Lumpur (Malaysia)*

*19 - 23 August 2024*

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# Managing Modern Desktop

Code: IT28 From: 19 - 23 August 2024 City: Kuala Lumpur (Malaysia) Fees: 4400 Pound

## Introduction

Welcome to the course on Managing Modern Desktop. This comprehensive program is designed to equip participants with the knowledge and skills needed to effectively manage and optimize modern desktop environments in today's dynamic and technology-driven workplaces. The course will cover key concepts, best practices, and tools for efficiently handling desktop infrastructure, ensuring security, and enhancing overall user experience.

## Objectives

- Understand the principles of modern desktop management: Gain insights into the evolving landscape of desktop management in contemporary business environments.
- Master modern desktop deployment strategies: Learn effective deployment methods for modern operating systems, applications, and updates to streamline desktop infrastructure.
- Enhance security in modern desktop environments: Explore security protocols, tools, and best practices to protect desktop systems from evolving cyber threats and vulnerabilities.
- Optimize desktop performance and user experience: Implement strategies to enhance desktop performance, responsiveness, and overall user satisfaction.
- Stay current with emerging technologies: Stay informed about the latest trends and technologies shaping the future of desktop management and IT infrastructure.

## Course Outlines

### Day 1

#### Introduction to Modern Desktop Management

- Evolution of desktop management in modern workplaces
- Key components and challenges in managing modern desktop environments
- Overview of Microsoft Endpoint Manager and other relevant tools

### Day 2

#### Modern Desktop Deployment Strategies

- Planning and executing modern operating system deployments
- Application deployment and management in modern desktop environments
- Best practices for managing software updates and patches

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### Day 3

#### Security in Modern Desktop Environments

- Threat landscape in modern desktop environments
- Implementing security measures using Microsoft Defender and other tools
- User awareness and training for desktop security

### Day 4

#### Optimizing Desktop Performance

- Strategies for optimizing desktop performance and responsiveness
- Troubleshooting common performance issues
- Monitoring and managing desktop resources

### Day 5

#### Emerging Technologies in Desktop Management

- Overview of emerging technologies in desktop management
- Future trends and innovations in IT infrastructure
- Developing a roadmap for ongoing professional development in desktop management



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