

The comprehensive course in Strategies in Total Quality Management

Amsterdam (Netherlands)

22 September - 3 October 2025

UK Training

PARTNER



The comprehensive course in Strategies in Total Quality Management

Code: LM28 From: 22 September - 3 October 2025 City: Amsterdam (Netherlands) Fees: 7100 Pound

Introduction

The Advanced Strategies in Total Quality Management TQM course is designed to equip participants with advanced knowledge and practical skills in Total Quality Management. This course is tailored for professionals who have a solid foundation in the basic principles of TQM. Through theoretical discussions, case studies, and interactive exercises, participants will enhance their expertise in implementing and managing TQM initiatives. The course aims to provide a deep understanding of the importance of Total Quality Management.

Course Objectives

- Gain a deep understanding of advanced concepts and principles in Total Quality Management, enriching your knowledge of the basics of Total Quality Management.
- Develop skills necessary to design and implement advanced TQM strategies and techniques, enabling effective problem-solving in organizational settings.
- Acquire knowledge of best practices for measuring and monitoring quality performance, thus enhancing the goal of Total Quality Management.
- Understand how to effectively manage and lead TQM initiatives within an organization, focusing on the benefits of Total Quality Management.
- Learn advanced tools and methodologies for problem-solving and process improvement, integrating various methods of Total Quality Management.
- Explore the role of innovation and technology in advancing TQM practices, adapting to future trends in Total Quality Management.
- Enhance the ability to drive cultural change and create a quality-focused organization.

Course Outlines

Day 1: Advanced Concepts in Total Quality Management

- Review of the fundamental principles and philosophies of Total Quality Management.
- Advanced quality planning and strategic decision-making.
- Statistical process control and advanced quality tools.
- Quality cost analysis and performance measurement.

Day 2: Designing and Implementing Advanced TQM Strategies

- Developing a comprehensive TQM framework and strategy.
- Advanced techniques for process improvement and waste reduction.
- Building a culture of continuous improvement and employee engagement.
- Managing change and overcoming resistance in TQM implementation.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training
PARTNER

Day 3: Measuring and Monitoring Quality Performance

- Advanced quality metrics and performance indicators.
- Designing and implementing effective quality measurement systems.
- Statistical analysis for quality improvement.
- Benchmarking and best practices in quality performance management.

Day 4: Problem-Solving and Process Improvement

- Advanced problem-solving methodologies e.g., Six Sigma, Lean.
- Root cause analysis and failure mode and effects analysis FMEA.
- Advanced process mapping and value stream analysis.
- Design of experiments DOE for process optimization.

Day 5: Innovation and Technology in TQM

- Integrating innovation and creativity into TQM practices.
- Quality management in the era of digital transformation.
- Leveraging technology for quality control and assurance.
- Managing quality risks in a technologically evolving environment.

Day 6: Leading and Managing TQM Initiatives

- Leadership principles for driving TQM success.
- Building and leading effective quality teams.
- Change management and communication strategies.
- Ethical considerations and social responsibility in Total Quality Management.

Day 7: Creating a Quality-Focused Organization

- Developing a total quality culture.
- Employee empowerment and involvement in TQM.
- Customer focus and managing customer expectations.
- Continuous improvement and sustaining TQM excellence.

Day 8: Integrating TQM with Other Management Systems

- Overview of different management systems ISO, Six Sigma, Lean.
- How to integrate TQM with other management frameworks.
- Tools and techniques for successful integration.
- Case studies on successful integration practices.

Day 9: TQM Audits and Assessments

- Understanding the importance of TQM audits.
- Designing and conducting TQM assessments.
- Tools for evaluating TQM effectiveness.
- Developing action plans based on audit findings.

UK Training

PARTNER



Day 10: Future Trends in TQM

- Emerging trends and innovations in Total Quality Management.
- The impact of AI and machine learning on TQM.
- Strategies for staying ahead in quality management.
- Final project presentations: Applying advanced TQM strategies to real-world scenarios.

Conclusion

Total Quality Management represents a powerful tool for improving organizational performance, and this course aims to expand participants' knowledge of TQM concepts and best practices. Through this program, you will be equipped to apply advanced Total Quality Management strategies in your workplace, contributing to the advantages of Total Quality Management and creating sustainable value.

Join us to acquire the skills and knowledge necessary to become a leader in Total Quality Management and embark on your journey towards excellence today!

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

Africa



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training
PARTNER

Blackbird Training Cities

Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

