

## Certified Facility Manager (CFM)

*Boston (USA)*

*19 - 23 August 2024*

UK Training

# PARTNER



## Certified Facility Manager (CFM)

Code: SC28 From: 19 - 23 August 2024 City: Boston (USA) Fees: 5700 Pound

### Introduction

The main role of a facility manager is to ensure the upkeep and maintenance of buildings so that they meet both safety and health standards as well as legal requirements. This means managing cleaning, catering, waste disposal, parking, and security while still keeping payment records and managing budgets given.

Certified Facility Manager CFM Training Course is one of the most demanded certification courses in this field. Facility management certification training provides in-depth knowledge of facility management professionals, facility managers, management professionals, etc.

Certified Facility Managers is the globally recognized certification and FMP credential to help you achieve better Knowledge about the Facility management work and to become an FM professional.

### Course Objectives

- Know important terminologies, guidelines, practices, assessment techniques to effectively management tangible assets under facilities management
- Keep abreast of sustainability concepts and assessment techniques under waste management, water management, energy management etc., and ensure legal compliance
- Recognize, evaluate and manage human, political, social, economic and industry factors affecting facility management and strategically align facility management with the organization
- Apply tools and techniques to planning, coordinating, implementing, evaluating and closing out facility management projects.
- Understand and employ financial and business aspects such as capital budgeting, financial analysis & reporting, procurement contracting etc.,
- Apply various metrics, steps, assessment tools and techniques in quality, risk, information and technology management

### Course Outlines

Day 1

Workplace environment

- Occupant services
- Occupant health, safety and security
- Buildings, building systems, infrastructure, and grounds
- Furniture, fixtures, and equipment

A graphic of a chessboard with several chess pieces (a king, a pawn, and a knight) on it, set against a background of concentric circles.

UK Training  
**PARTNER**

- Physical safety and security
- Operations and maintenance processes
- Work management support systems
- Renewals and renovations
- Eliminating team impediments
- Managing virtual team

## Day 2

### Strategic planning and alignment with the demand organisation

- Policies, procedures and compliance
- Individual and team management
- Leadership
- Relationship and conflict management
- Change management
- Corporate social responsibility
- Political, social, economic, and industry factors affecting facility management

### Energy management

- Water management
- Materials and consumables management
- Waste Management
- Workplace and site management

## Day 3

### Facility Information Management and Technology Management

- Data collection and information management
- Information protection and cyber-security
- Technology needs assessment and implementation
- Maintenance and upgrade of technology systems

## Day 4

### Risk management & communication

- Risk management planning
- Emergency preparedness, response and recovery
- Facility resilience and business continuity
- Planning
- Delivery
- Evaluation

## Day 5

### finance and business

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training  
**PARTNER**

- Operational and capital budgeting
- Evidence-based decision-making process e.g. business case
- Procurement e.g. purchasing, sourcing of goods and services
- Contracting
- Financial analysis and reporting

#### Real estate strategies

- Real estate assessment, acquisition, and disposal
- Real estate asset management
- Space management
- Major projects and new construction

UK Training  
**PARTNER**



## Blackbird Training Cities

### Europe

izmir



Podgorica (Montenegro)



Stockholm (Sweden)



Lyon (France)



Copenhagen (Denmark)



Bordeax (France)



Annecy (France)



Oslo (Norway)



Edinburgh (UK)



Glasgow (Scotland)



Malaga (Spain)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands)



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Manchester (UK)



Milan (Italy)

### USA & Canada



Los Angeles (USA)



Florida (USA)



Online



Boston (USA)



Washington (USA)



Miami (USA)



New York (USA)



Toronto (Canada)



## Blackbird Training Cities

### Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia )



Bangkok (Thailand)



Beijing (China)



Moscow (Russia )  
(Malaysia)



Singapore (Singapore )



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur



Jakarta (Indonesia)

### Africa



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Marocco)



Nairobi (Kenya)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Refinement

### Technical Courses

Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [training@blackbird-training.com](mailto:training@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

UK Training  
**PARTNER**

