

Insurance debt collection management

Tunis (Tunisia)

21 - 25 July 2024

UK Training

PARTNER



Insurance debt collection management

Code: FA28 From: 21 - 25 July 2024 City: Tunis (Tunisia) Fees: 3700 Pound

Introduction

The "Insurance Debt Collection Management" course is designed to provide insurance professionals with the knowledge and skills necessary to effectively manage and recover outstanding debts within the insurance industry. Debt collection is a critical aspect of maintaining a healthy financial portfolio and ensuring the sustainability of insurance operations. In this course, participants will gain a comprehensive understanding of debt collection principles, strategies, and legal considerations specific to the insurance sector. Through a combination of theoretical concepts, practical exercises, and case studies, this course will empower participants to become proficient in insurance debt collection.

Objectives

- Understand the importance of debt collection within the insurance industry.
- Comprehend the legal and regulatory framework governing debt collection in the insurance sector.
- Develop effective debt collection strategies to minimize financial losses.
- Master the techniques of effective communication and negotiation for debt recovery.
- Create a streamlined debt collection process that is efficient and compliant.
- Handle challenging debt collection scenarios, including disputes and customer relations.
- Improve the financial health of insurance organizations by reducing outstanding debts and improving cash flow.

Course Outlines

Day 1

Introduction to Insurance Debt Collection

- Understanding the role and significance of debt collection in insurance.
- Legal and ethical considerations in insurance debt collection.
- Overview of regulatory requirements and compliance.

Day 2

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles.

UK Training
PARTNER

Debt Collection Strategies in Insurance

- Developing effective debt collection strategies and policies.
- Segmenting and prioritizing debtors based on risk and potential recovery.
- Creating a debtor profile and assessing their ability to pay.

Day 3

Communication and Negotiation Techniques

- Effective communication for debt recovery.
- Negotiation skills for reaching mutually beneficial agreements.
- Handling difficult and uncooperative debtors.

Day 4

Legal Aspects of Debt Collection in Insurance

- Insurance contracts and debt collection rights.
- Understanding the legal framework for insurance debt collection.
- Debt collection agencies and their role in insurance.

Day 5

Streamlining Debt Collection Processes

- Designing efficient debt collection workflows.
- Utilizing technology and software for improved debt recovery.
- Monitoring and assessing the effectiveness of debt collection efforts.

Blackbird Training Cities

Europe



Zurich (Switzerland)



Stockholm (Sweden)



Lyon (France)



Copenhagen (Denmark)



Bordeaux (France)



Annecy (France)



Oslo (Norway)



Edinburgh (UK)



Glasgow (Scotland)



Malaga (Spain)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands)
(Switzerland)



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Manchester (UK)



Milan (Italy)

USA & Canada



Los Angeles (USA)



Florida (USA)



Online



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)



Blackbird Training Cities

Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia)



Bangkok (Thailand)



Beijing (China)



Moscow (Russia)
(Malaysia)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur



Jakarta (Indonesia)

Africa



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Marocco)



Nairobi (Kenya)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Refinement

Technical Courses

Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 training@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

