

Community Partnerships and Cultural Competence in Healthcare Delivery

Kuala Lumpur (Malaysia)

18 - 29 May 2026

UK Training

PARTNER



Community Partnerships and Cultural Competence in Healthcare Delivery

Code: HM28 From: 18 - 29 May 2026 City: Kuala Lumpur (Malaysia) Fees: 8300 Pound

Introduction

We are excited to present a one-of-a-kind training program that focuses on community partnerships in healthcare, along with the critical issue of cultural competence in healthcare. Healthcare is not just about medical topics; it also involves various forms of communication and cultures. This program will equip you with the expertise and abilities to develop successful collaborations with the community and deliver culturally appropriate care. We will assist you in achieving your goals of improving healthcare accessibility and enhancing care quality through close cooperation with community institutions. Let's begin this inspiring journey toward advancing the healthcare industry and fostering cultural awareness within it.

Course Objectives

By the end of this course, participants will be able to:

- Understand the concept of community partnerships in the healthcare sector and its significance in enhancing healthcare services and access.
- Acquire the necessary skills to build and strengthen effective partnerships with community organizations and government entities.
- Develop communication and negotiation skills to achieve mutual understanding and common goals.
- Learn how to conduct a comprehensive assessment of community health needs and map local resources.
- Raise awareness about the significance of cultural competence and apply appropriate principles and practices to deliver culturally sensitive care to patients from diverse backgrounds.
- Enhance the ability to provide healthcare aligned with the values and customs of patients from various cultures.
- Promote inclusivity and equity in healthcare services by applying cultural competence principles.
- Identify ethical and religious challenges in healthcare delivery and develop strategies to address them effectively.
- Build sustainable plans for community partnerships and develop initiatives to enhance cultural communication within healthcare institutions.
- Measure the impact of the course by assessing the achievement of objectives and the application of concepts and skills in healthcare and community partnership contexts.

Course Outlines

Day 1: Foundations of Community Partnerships in Healthcare

- Understand the concept of community partnerships and their significance in healthcare.
- Identify key stakeholders: healthcare providers, community organizations, local government, etc.
- Explore successful case studies of healthcare-community collaborations.

Day 2: Building and Nurturing Effective Community Partnerships



- Strategies for initiating partnerships and maintaining productive relationships.
- Effective communication techniques for collaboration.
- Addressing challenges and conflicts in partnerships.

Day 3: Leveraging Technology and Data Sharing in Community Healthcare

- Use technology to improve information sharing between healthcare and community partners.
- Privacy and security considerations in data sharing.
- Benefits of telehealth and remote monitoring in community health initiatives.

Day 4: Community Health Needs Assessment and Resource Mapping

- Conducting a comprehensive community health needs assessment.
- Mapping local resources and identifying gaps in healthcare services.
- Aligning partnership goals with community health needs.

Day 5: Evaluating and Sustaining Community Partnerships

- Developing metrics to measure the effectiveness of partnerships.
- Continuous improvement strategies for ongoing collaborations.
- Creating a sustainability plan for long-term partnerships.

Day 6: Cultural Competence in Healthcare

- Understanding diverse patient populations.
- Importance of cultural competence in healthcare delivery.
- Recognizing and valuing cultural differences among patients.

Day 7: Enhancing Cross-Cultural Communication and Care

- Effective communication with patients from diverse backgrounds.
- Language barriers and interpretation services.
- Adapting treatment plans to align with cultural beliefs and practices.

Day 8: Promoting Inclusivity and Equity in Healthcare

- Addressing disparities in healthcare access and outcomes.
- Strategies to promote equitable care for all patient groups.
- Developing cultural competence within healthcare teams.

Day 9: Managing Ethical and Religious Considerations in Healthcare

- Understanding ethical dilemmas arising from cultural and religious beliefs.
- Respecting patient autonomy while considering cultural values.
- Navigating end-of-life decisions within diverse cultural contexts.

Day 10: Implementing Cultural Competence in Healthcare Organizations

- Integrating cultural competence into organizational policies and practices.



- Training and educating healthcare staff on cultural competence.
- Measuring and evaluating the impact of cultural competence initiatives.

Why Attend this Course: Wins & Losses!

- Successful community partnerships: You will learn how to build effective partnerships that enhance healthcare access and improve its quality.
- Application of cultural competence: You will be equipped to deliver healthcare that is sensitive to the cultural needs of your patients.
- Improved communication and negotiation skills: Enhance your ability to collaborate with community partners and organizations.
- Sustainable partnerships: Learn how to build lasting collaborations and implement effective plans for long-term impact.

Conclusion

By the end of this course, participants will have gained the essential skills and knowledge to develop strong community partnerships in healthcare and provide culturally competent care. Participants will understand how to establish sustainable collaborations, foster effective communication, and address cultural challenges in healthcare.

This course will equip participants to enhance healthcare access, improve care quality, and ensure equity and inclusivity in healthcare services.



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