

## Consultative Selling Methodology

*Kuala Lumpur (Malaysia)*

*20 - 24 July 2026*

UK Traininig

# PARTNER



## Consultative Selling Methodology

Code: CC28 From: 20 - 24 July 2026 City: Kuala Lumpur (Malaysia) Fees: 4200 Pound

### Introduction

This 5-day Consultative Selling methodology course is designed to equip participants with essential sales techniques and strategies necessary for closing sales professionally. The course will cover the fundamentals of consultative selling, its history, methods, advantages, disadvantages, and the most common tools used in successful implementations. The course aims to provide a comprehensive understanding of the sales process, including how to build relationships, assess customer needs, and deliver tailored solutions that align with client requirements.

By focusing on customer-centric sales approaches and relationship selling, participants will learn how to transform each sales interaction into a strategic, consultative conversation, driving long-term business growth. Whether you're a seasoned sales professional or just starting, this course will enhance your ability to manage the sales cycle and increase your closing rates with proven techniques.

### Course Objectives

By the end of this course, participants will be able to:

- Assess customer needs and obstacles through probing questions to effectively understand their requirements.
- Apply strategic sales conversations to build meaningful connections with clients.
- Understand market trends and determine customer needs efficiently.
- Master sales negotiation strategies to ensure win-win deals.
- Develop tailored solutions or packages that meet specific must-have criteria, including budget constraints.

### Course Outlines

#### Day 1: Preparation

- Introduction & background on consultative selling methodology.
- Understanding your customer's needs by researching their industry and outlining objectives.
- Learn key definitions and concepts related to consultative selling.
- Gain insights into customer-centric sales approaches and how to truly understand who your customer is.

#### Day 2: Building Rapport & Gathering Data

- Actively listening to customers and identifying buying signals.
- Using needs analysis to assess customer obstacles and desires.
- Building rapport and understanding how to analyze the market for customer insights.
- Establishing credibility and trust with clients.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. The text 'UK Training PARTNER' is overlaid on the right side of the chessboard.

UK Training  
**PARTNER**

### Day 3: Presenting Solutions

- Articulating product features with an understanding of the prospective ROI impact on the client's operations.
- Customizing pitches based on the insights gathered during the data gathering session.
- Presenting solutions in a way that resonates with the customer's business goals.
- Negotiating solutions and conducting a comprehensive discovery process.

### Day 4: Showcase Your Value

- Communicating your value proposition around the client's business goals, using anecdotes of how you've met those goals for other clients.
- Overcoming objections by focusing on solution-based selling.
- Developing solutions based on must-have criteria and analyzing performance.

### Day 5: Closing

- Handling objections related to cost or scope while maintaining high-quality standards within the proposal.
- Final applications and client collaboration for successful sales execution.
- Measuring performance and defining success metrics.
- Setting goals through quarterly reviews to continuously track progress and improve sales results.

### Why Attend this Course: Wins & Losses!

- Master consultative selling techniques that help you assess client needs accurately and close deals efficiently.
- Learn how to build lasting relationships with clients through value-based selling and relationship selling techniques.
- Understand the importance of needs analysis in identifying client desires and obstacles, which directly impacts the sales cycle management.
- Enhance your sales communication skills, enabling you to customize pitches and deliver tailored solutions that meet client expectations.
- Learn to navigate sales negotiations effectively, securing mutually beneficial agreements that lead to long-term client loyalty.

### Conclusion

By completing this course, you will have mastered the fundamental sales techniques required to be a successful consultative seller. You will have the skills to conduct strategic sales conversations, offer solution-based selling, and enhance client engagement methods. Additionally, you will learn to close sales deals effectively, ensuring that both you and your clients benefit from win-win outcomes. You'll also leave with the knowledge of how to leverage relationship selling to build stronger client relationships and increase your sales pipeline.

Join us today to learn how to apply consultative selling methodologies and take your sales career to the next level with customer-centric approaches and effective sales negotiations!

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a gold pawn behind it. The text 'UK Training' is above 'PARTNER' in a bold, black, sans-serif font.

UK Training  
**PARTNER**



## Blackbird Training Cities

### Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



Florence (Italy)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)





## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### ASIA



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
(Kuwait)



Phuket (Thailand)



Shanghai (China)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut

UK Training  
**PARTNER**

## Blackbird Training Cities

### AFRICA



Kigali (Rwanda)



Cape Town ( South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients

 <p><b>MANNAI CORPORATION</b> MANNAI Trading Company WLL, Qatar</p>	 <p><b>GAC</b> UNE FILIALE D'EGA Alumina Corporation Guinea</p>	 <p><b>Booking.com</b> Booking.com Netherlands</p>	 <p><b>OXFAM</b> Oxfam GB International Organization, Yemen</p>	 <p><b>Capital Markets Authority</b> Kuwait</p>
 <p><b>WS</b> Waltersmith Petroman Oil Limited Nigeria</p>	 <p><b>QNB</b> Qatar National Bank (QNB), Qatar</p>	 <p><b>Qatar Foundation</b> Qatar</p>	 <p><b>AFRICAN UNION ADVISORY BOARD ON CORRUPTION</b> Tanzania</p>	 <p><b>KFAS</b> Kuwait Foundation for the Advancement of Sciences KFAS Kuwait</p>
 <p><b>Reserve Bank of Malawi</b> Malawi</p>	 <p><b>Central Bank of Nigeria</b> Nigeria</p>	 <p><b>Ministry of Interior Kingdom of Saudi Arabia</b> Ministry of Interior, KSA</p>	 <p><b>Mabruk Oil Company</b> Libya</p>	 <p><b>Saudi Electricity Company</b> KSA</p>
 <p><b>BPKH</b> Badan Pengelola Keuangan Haji BADAN PENGELOLA KEUANGAN Haji, Indonesia</p>	 <p><b>NATO Italy</b></p>	 <p><b>ENI</b> ENI CORPORATE UNIVERSITY, Italy</p>	 <p><b>GULF BANK</b> Gulf Bank Kuwait</p>	 <p><b>General Organization for Social Insurance</b> KSA</p>
 <p><b>Defence Space Administration</b> Nigeria</p>	 <p><b>National Industries Group (Holding)</b> Kuwait</p>	 <p><b>Hamad Medical Corporation</b> Qatar</p>	 <p><b>USAID</b> Pakistan</p>	 <p><b>STC</b> STC Solutions, KSA</p>
 <p><b>North Oil Company</b> North Oil company,</p>	 <p><b>EKO Electricity</b></p>	 <p><b>OMAN BROADBAND</b> Oman Broadband</p>	 <p><b>UNITED NATIONS</b> UN.</p>	 <p><b>Authority for Electricity Regulation, Oman</b> Authority for</p>

UK Training  
**PARTNER**



## Blackbird Training Categories

### Management & Admin

Entertainment & Leisure  
Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Artificial Intelligence (AI)  
Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training  
**PARTNER**

