

Certified ISO 9001 Lead Implementer

Kuala Lumpur (Malaysia)

4 - 8 November 2024

UK Training

PARTNER

Certified ISO 9001 Lead Implementer

Code: QM28 From: 4 - 8 November 2024 City: Kuala Lumpur (Malaysia) Fees: 3900 Pound

Introduction

ISO 9001 Lead Implementer training enables you to develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Quality Management System QMS based on ISO 9001. During this training course, you will also gain a thorough understanding of the best practices of Quality Management Systems and consequently improve an organization's customer satisfaction and overall performance and effectiveness.

After mastering all the necessary concepts of Quality Management Systems, you can sit for the exam and apply for a "PECB Certified ISO 9001 Lead Implementer" credential. By holding a PECB Lead Implementer Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to implement ISO 9001 in an organization.

Course objectives of ISO 9001 Lead Implementer

- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks
- Master the concepts, approaches, methods, and techniques used for the implementation and effective management of a QMS
- Learn how to interpret the ISO 9001 requirements in the specific context of an organization
- Learn how to support an organization to effectively plan, implement, manage, monitor, and maintain a QMS
- Acquire the expertise to advise an organization in implementing Quality Management System best practices

Course Outlines of ISO 9001 Lead Implementer

Day 1

Introduction to ISO 9001 and initiation of a QMS

- Course objectives and structure
- Standards and regulatory frameworks
- Quality Management Systems QMS
- Initiating the implementation of a QMS
- Understanding the organization and clarifying the quality objectives

Day 2

Plan the implementation of a QMS

A graphic of a chessboard with several chess pieces (a king, a pawn, and a knight) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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- Leadership and commitment
- QMS scope
- QMS policies
- Roles, responsibilities, and authorities
- Risk assessment
- Quality objectives and planning of changes

Day 3

Implementation of a QMS

- Resource management
- Awareness and communication
- Documentation management
- Operational control
- Product requirements, design, and purchasing process
- Production and service provision

Day 4

QMS monitoring, measurement, continuous improvement, and preparation for a certification audit

- Monitoring, measurement, analysis, and evaluation
- Internal audit
- Management review
- Treatment of non-conformities
- Continual improvement
- Preparing for the certification audit
- Competence and evaluation of implementers
- Closing the training

Day 5

Training on the ISO 9001 Lead Implementer

- Domain 1; Fundamental principles and concepts of a Quality Management System QMS
- Domain 2; Quality Management System QMS
- Domain 3; Planning a QMS implementation based on ISO 9001
- Domain 4; Implementing a QMS based on ISO 9001
- Domain 5; Performance evaluation, monitoring, and measurement of a QMS based on ISO 9001
- Domain 6; Continual improvement of a QMS based on ISO 9001
- Domain 7; Preparing for a QMS certification audit

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