

Risk Management for Healthy Organizations &  
Corporate Governance

*Kuala Lumpur (Malaysia)*

*24 February - 7 March 2025*

UK Training

**PARTNER**



# Risk Management for Healthy Organizations & Corporate Governance

Code: HM28 From: 24 February - 7 March 2025 City: Kuala Lumpur (Malaysia) Fees: 7900 Pound

## Introduction

This specialized Hospital Governance and Risk Management training course equips healthcare professionals with advanced tools and strategies to implement essential corporate governance principles within hospital environments. By establishing robust systems and structures, hospitals can significantly enhance their performance and operational efficiency. This course also emphasizes the significance of adhering to stringent governance standards and practices, ensuring all stakeholders understand their importance and benefits.

Presented by Blackbird, this comprehensive training program is tailored to address key governance principles, regulations, best practices, and challenges specific to hospital settings. Participants will gain insights into effective governance strategies, focusing on accountability, compliance, risk assessment, transparency, and disclosure requirements. Furthermore, the course aims to bolster participants' skills and knowledge in hospital-specific risk management.

## Course Objectives

- Define the nature, components, and critical importance of governance within hospital environments.
- Identify the requisites of effective hospital governance, including roles, responsibilities, and accountabilities.
- Lead and manage specialized functions aligned with current corporate governance standards, facilitating successful change management.
- Understand the roles and responsibilities of the hospital board, management, and key stakeholders in implementing governance principles.
- Recognize various types of risks pertinent to hospitals and their potential impact on governance.
- Appreciate the integral role of risk management in both hospital governance and overall management.
- Conduct comprehensive monitoring programs for risk management policies and risk registers within hospitals.

## Course Outlines

### Day 1

#### Hospital Governance Overview

- Introduction to Hospital Governance
- International Governance Trends in Healthcare



- The Relevance of Batho Pele Principles
- Exploring the Distinctive Aspects of Hospital Governance
- Principles of Effective Hospital Governance
- Establishing a Robust Governance Framework
- Significance of Governance in Hospital Context
- Comparing Hospital Governance with the Private Sector
- Guideline Adherence and Documentation in Hospitals
- Applying the Code of Practice for Hospital Governance

## Day 2

### Implementing Effective Hospital Governance

- Strategies for Developing Strong Hospital Governance
- Decision-making Processes and Stakeholder Involvement
- Evaluating and Enhancing Governance Arrangements
- Detecting and Addressing Fraud and Corruption in Hospitals
- Ensuring Compliance Functions within Hospital Organizations
- Roles of Hospital Boards and Top Management
- Streamlining Hospital Processes for Efficiency
- Ensuring Assurance in Hospital Governance
- Understanding the Audit Process within the Hospital Context

## Day 3

### Fundamental Elements of Hospital Governance

- Cultivating Ethical and Values-based Culture in Hospitals
- Designing Appropriate Governance Committee Structures
- Nurturing Relationships, Culture, and Communication within Hospital Departments
- Internal Financial Controls within Hospital Settings
- External Assessment Components for Hospitals
- Establishing Clear Accountability Mechanisms
- Managing Relationships with External Hospital Stakeholders
- Effective Collaboration Across Hospital Departments

## Day 4

### Holistic Risk Management, Compliance, and Assurance in Hospitals

- Identifying, Prioritizing, and Managing Hospital Risks
- Role of Risk Management in Hospital Governance
- Principles and Process of Hospital Risk Management
- Risk Tolerance and Management Approaches in Hospitals
- Compliance Requirements and Decision-making Tools for Hospitals
- Implications of Risk Management for Hospital Governance
- Monitoring, Reporting, and Auditing in Hospitals
- Building Comprehensive and Adaptive Hospital Systems

## Day 5

### Strategic Planning, Performance Monitoring, and Evaluation in Hospitals

- Strategizing and Reviewing Hospital Operations



- Roles of Committees in Hospital Governance
- Functioning of Nomination, Remuneration, and Audit Committees
- Monitoring and Evaluating Hospital Performance
- Oversight of Various Hospital Board Committees
- Ensuring Accountability of Hospital Board Committees
- Embracing Principles-based Approaches in Hospital Governance

#### Day 6

##### Advanced Hospital Governance Techniques

- Exploring Advanced Governance Models in Healthcare
- The Role of Technology in Enhancing Hospital Governance
- Case Studies in Hospital Governance Success Stories
- Navigating Legal and Ethical Challenges in Hospital Governance
- Continuous Improvement Strategies for Hospital Governance

#### Day 7

##### Risk Assessment and Mitigation Strategies

- Advanced Techniques for Identifying Hospital-Specific Risks
- Developing Tailored Risk Mitigation Plans
- Crisis Management and Preparedness in Healthcare
- Integrating Risk Management with Strategic Planning
- Case Studies on Effective Risk Mitigation in Hospitals

#### Day 8

##### Financial Governance and Resource Allocation

- Budgeting and Financial Oversight in Hospital Governance
- Ensuring Transparency and Accountability in Financial Practices
- Resource Allocation Strategies for Optimal Hospital Performance
- Auditing and Compliance in Hospital Financial Governance
- Benchmarking and Best Practices in Hospital Financial Management

#### Day 9

##### Patient-Centered Governance and Quality Improvement

- Patient Advocacy and Rights in Hospital Governance
- Strategies for Improving Patient Experience and Satisfaction
- Quality Improvement Initiatives in Hospital Settings
- Measuring and Reporting Healthcare Quality Metrics
- Case Studies on Patient-Centered Governance Success

#### Day 10

##### Hospital Governance Simulation and Certification

- Realistic Hospital Governance Simulation Exercise
- Application of Course Concepts in Simulated Scenarios
- Evaluation and Feedback on Simulated Governance Actions
- Final Assessment and Certification Ceremony



- Post-Course Support and Resources for Ongoing Learning



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