

Leadership Mastery in Banking

Cape Town (South Africa)

10 - 14 November 2025

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Leadership Mastery in Banking

Code: FA28 From: 10 - 14 November 2025 City: Cape Town (South Africa) Fees: 3300 Pound

Introduction

In today's rapidly evolving banking industry, agility is the key to success. This comprehensive program is designed to equip professionals with the essential skills needed to navigate complexity, execute strategies, and drive meaningful outcomes.

Throughout this training, we will delve into the unique challenges and explore the transformative power of agile leadership. By understanding the implications of the S-Curve and recognizing the need for agile leadership, participants will embark on a journey to enhance their effectiveness.

By the end of this program, participants will possess the knowledge and tools to embrace shared leadership, draft action plans that include everyone, reinforce new habits, and integrate the ten essential skills of agile leadership. Join us on this transformative journey towards mastering agile leadership and achieving strategic excellence.

Course Objectives

- Understand Challenges: Identify challenges in execution and agile leadership.
- Identify Skills: Learn key skills for agile leadership.
- Required Changes: Determine necessary changes in thinking and behavior.
- Conversation Techniques: Master techniques for facilitating deep conversations.
- Develop Questions: Create effective questions for discussions.
- Identify Assets: Recognize visible and hidden assets.
- Horizontal Thinking: Enhance horizontal thinking to explore opportunities.
- Decision Methodologies: Understand and apply decision-making methodologies.
- 2x2 Matrix: Utilize the 2x2 matrix for decision-making.
- Convert Ideas: Turn ideas into measurable outcomes.
- Start Slow: Identify good project characteristics and maintain team focus.
- Shared Leadership: Comprehend shared leadership and build trust.
- Micro-Commitments: Use micro-commitments to foster trust.
- 30/30 Meetings: Conduct meetings for reviewing and adjusting strategies.
- Improvement Strategies: Implement learning loops for continuous improvement.
- Reinforce Habits: Build connections to reinforce new habits and celebrate successes.

Course Outlines

Day 1: Understanding the Challenges

- Explore the complexities and strategies involved in agile leadership.
- Grasp the S-Curve concept and its implications for leadership agility.
- Identify ten essential skills for agile leadership within the banking industry.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The pieces are gold and silver. The board is white and black squares. The text 'UK Training PARTNER' is overlaid on the right side of the board.

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- Understand the necessary changes: thinking, behaving, and acting differently.

Day 2: Creating and Maintaining a Safe Space for Deep, Focused Conversations

- Learn techniques for facilitating profound and focused dialogues.
- Develop effective questions to steer conversations.
- Identify and leverage both visible and hidden assets.
- Explore opportunities through horizontal thinking and asset utilization.

Day 3: Look for the "Big Easy"

- Examine various decision-making methodologies in agile leadership.
- Utilize the 2x2 matrix for decision-making.
- Transform ideas into outcomes with measurable characteristics.
- Start slowly to build momentum and ensure effective implementation.
- Identify qualities of successful initial projects and techniques for maintaining team focus.

Day 4: Draft Short-Term Action Plans That Include Everyone

- Understand the role of shared leadership in agile teams.
- Utilize micro-commitments to foster trust and collaboration.
- Conduct 30/30 meetings to review, learn, and adjust.
- Implement learning loops for continuous improvement.
- Develop strategies for building and reinforcing new habits and behaviors.

Day 5: Nudge, Connect, and Promote to Reinforce New Habits

- Build connections and networks to reinforce new habits.
- Promote and celebrate successes to motivate the team.
- Integrate and apply the ten skills of agile leadership.
- Develop strategies for ongoing growth and skill application.

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The image shows a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. The board is set against a background of concentric circles.