

## Leadership Mastery in Banking

*Cape Town (South Africa)*

*11 - 15 November 2024*

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## Leadership Mastery in Banking

Code: FA28 From: 11 - 15 November 2024 City: Cape Town (South Africa) Fees: 3700 Pound

### Introduction

In today's rapidly evolving banking industry, agility is the key to success. This comprehensive program is designed to equip professionals with the essential skills needed to navigate complexity, execute strategies, and drive meaningful outcomes.

Throughout this training, we will delve into the unique challenges and explore the transformative power of agile leadership. By understanding the implications of the S-Curve and recognizing the need for agile leadership, participants will embark on a journey to enhance their effectiveness.

By the end of this program, participants will possess the knowledge and tools to embrace shared leadership, draft action plans that include everyone, reinforce new habits, and integrate the ten essential skills of agile leadership. Join us on this transformative journey towards mastering agile leadership and achieving strategic excellence.

Harvard series for Banking Professionals and Executives is the definitive collection of ideas and best practices for aspiring and experienced leaders alike. This series offer essential training selected from the pages of Harvard Business Review on topics critical to the success of every manager.

### Titles include

- Strategic Leadership with Impact: Building a Visionary Future for Your Bank
- Transforming Strategies into Comprehensive Impact
- Bank Manager Mastery: A Comprehensive Training Program to Power up Your Performance
- Empowering Bankers: Communication, Decision Making, and Leadership for Success
- Professional Excellence In Banking: Leadership and Personal Productivity Skills
- Agile Leadership Mastery in Banking: Navigating Complexity for Strategic Excellence

### Who Should Attend

- Banking Professionals
- Financial Services Providers
- Risk and Compliance Professionals
- Business Development Managers
- Project and Change Managers
- Banking Consultants
- Emerging Leaders

### Course Objectives

The " Agile Leadership Mastery in Banking: Navigating Complexity for Strategic Excellence" program delivers significant learning impact and outcomes for participants. Some of the key outcomes include

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## Course Outlines

- Understand Challenges and Develop Agile Leadership.
- Facilitate Conversations and create safe spaces and guiding deep, focused conversations with stakeholders.
- Identify & Leverage Assets and identify and leverage assets, both visible and hidden.
- Make Informed Decisions and Drive Outcome-Oriented Approaches.
- Foster Shared Leadership, micro-commitments, and trust-building within the team.
- Review, Learn & Adjust for continuous improvement.
- Reinforce New Habits and Apply Agile Skills.

### Day 1

#### Understanding the Challenges

- The challenges faced in navigating complexity and executing strategy
- The need for agile leadership and the concept of the S-Curve and its implications
- Identifying the ten skills for agile leadership in Banking Industry
- The changes we need to make
- Thinking differently, behaving differently, and doing differently

### Day 2

#### Creating and Maintaining a Safe Space for Deep, Focused Conversation

- Techniques for facilitating deep, Focused conversations
- Developing effective questions to guide conversations
- Identifying Your Assets, Including the Hidden One
- Linking and Leveraging Assets to Identify New Opportunities
- Developing horizontal thinking to explore new possibilities

### Day 3

#### Look for the "Big Easy"

- Different decision-making methodologies in agile leadership
- Understanding and utilizing the 2x2 matrix
- Convert Your Ideas to Outcomes with Measurable Characteristics
- Start Slowly to Go Fast - But Start
- Qualities of a good starting project in agile leadership
- Techniques for keeping the team on track during implementation

### Day 4

#### Draft Short-Term Action Plans That Include Everyone

- The concept of shared leadership in agile teams
- The power of micro-commitments in building trust and collaboration

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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- Set 30/30 Meetings to Review, Learn, and Adjust
- Implementing learning loops for continuous improvement
- Strategies for building new habits and behaviors

## Day 5

### Nudge, Connect, and Promote to Reinforce New Habits

- Creating connections and networks to reinforce new habits
- Promoting and celebrating successes
- Integration and Application
- Reviewing and integrating the ten skills of agile leadership
- Strategies for continued growth and development
- Putting the skills to work

### Case Study: Middle East Turnaround: Strategy at Abu Dhabi Commercial Bank after the Financial Crisis.

CASE STUDY by Stephen J. Mezas Saifed and Mohamad Fakhreddin: Abu Dhabi Commercial Bank had experienced huge success before the 2008 financial crisis caused a spectacular downturn. Grasping the gravity of the situation, a new CEO engages in a successful turnaround. The case highlights the role of leadership, creating a culture of collaboration, and implementing new systems in accomplishing this.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) in gold and silver. The board is set against a background of concentric white circles on a light gray surface.

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