

Leadership Mastery in Banking

Kuala Lumpur (Malaysia) 1 - 5 December 2025



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Introduction

In today s rapidly evolving banking industry, agility is the key to success. This comprehensive program is designed to equip professionals with the essential skills needed to navigate complexity, execute strategies, and drive meaningful outcomes in banking leadership and banking management.

Throughout this training, we will explore the unique challenges faced by banking leaders today, delving into the transformative power of agile leadership. By understanding the implications of the S-Curve and recognizing the need for agile leadership, participants will embark on a journey to enhance their effectiveness in strategic leadership. By the end of this course, participants will have the knowledge and tools to embrace shared leadership, draft inclusive action plans, reinforce new habits, and integrate the ten essential skills of agile leadership. Join us on this transformative journey towards mastering agile leadership and achieving strategic excellence.

Course Objectives

- Understand Challenges: Identify challenges in execution and agile leadership in the banking sector.
- Identify Key Skills: Learn the fundamental skills necessary for agile leadership in banking.
- Determine Necessary Changes: Understand the required shifts in thinking and behavior to drive success.
- Master Conversation Techniques: Learn how to facilitate deep and focused conversations within your team.
- Develop Effective Questions: Create impactful questions that drive meaningful discussions.
- Identify Assets: Recognize visible and hidden assets in your organization and leverage them for growth.
- Enhance Horizontal Thinking: Develop horizontal thinking to explore new opportunities in banking leadership.
- Decision Methodologies: Understand and apply decision-making methodologies for effective leadership.
- Use the 2x2 Matrix: Utilize the 2x2 matrix for decision-making to enhance strategy execution.
- Convert Ideas into Outcomes: Learn how to transform ideas into measurable and actionable results.
- Start Slow, Focus Well: Understand the qualities of good projects and maintain team focus.
- Shared Leadership: Comprehend shared leadership and build trust within your team.
- · Leverage Micro-Commitments: Use micro-commitments to foster collaboration and trust.
- 30/30 Meetings: Conduct meetings to review and adjust strategies in alignment with team objectives.
- Continuous Improvement: Implement learning loops for continuous improvement in leadership practices.
- Reinforce New Habits: Build connections to reinforce new leadership habits and celebrate team successes.

Course Outlines

Day 1: Understanding the Challenges

- Explore the complexities of agile leadership in banking and the challenges faced in executing strategies.
- Grasp the concept of the S-Curve and its implications for leadership agility.
- Identify ten essential skills for agile leadership within the banking industry.





 Understand the necessary changes in thinking, behavior, and actions to ensure success in banking management.

Day 2: Creating a Safe Space for Deep, Focused Conversations

- Learn techniques for facilitating profound and focused dialogues with your team.
- Develop effective questions to steer conversations toward actionable outcomes.
- Recognize and leverage both visible and hidden assets within your organization.
- Explore opportunities using horizontal thinking and asset utilization.

Day 3: Look for the "Big Easy"

- Examine decision-making methodologies in agile leadership and how they can be applied in banking.
- Utilize the 2x2 matrix for decision-making to evaluate strategic options.
- Transform ideas into measurable outcomes with actionable steps.
- Begin slow to build momentum and ensure effective implementation of banking projects.
- Identify characteristics of successful initial projects and ways to maintain team focus.

Day 4: Drafting Short-Term Action Plans That Include Everyone

- Understand the role of shared leadership in agile teams and how it fosters collaboration.
- Leverage micro-commitments to build trust within your team and improve performance.
- Conduct 30/30 meetings to review, adjust, and realign strategies.
- Apply continuous learning loops to drive improvement and ensure long-term success.
- Develop strategies for reinforcing new habits and behaviors within your organization.

Day 5: Nudge, Connect, and Promote to Reinforce New Habits

- Build networks and connections to reinforce new leadership habits across your team.
- Celebrate successes to motivate your team and promote a positive leadership culture.
- Integrate and apply the ten skills of agile leadership into daily operations.
- Develop ongoing growth strategies to continue developing leadership skills in banking.

Why Attend This Course: Wins & Losses!

- Master Agile Leadership: Learn how agile leadership can revolutionize the way you manage banking operations and improve team performance.
- Excel in Banking Leadership: Acquire the essential skills for leadership in banking and successfully navigate the complexities of the banking sector.
- Embrace Shared Leadership: Learn how to distribute leadership responsibilities and build trust within your team, ensuring effective strategic leadership.
- Continuous Improvement: Implement learning loops and continuous improvement strategies to ensure your leadership remains relevant and impactful in the ever-evolving banking landscape.
- Decision-Making Mastery: Learn to utilize decision-making tools like the 2x2 matrix to ensure optimal strategic choices and drive results.

Conclusion

The Agile Leadership in the Banking Sector course is your gateway to mastering strategic leadership and achieving





meaningful results in the fast-paced and ever-changing world of banking. By learning the ten essential skills of agile leadership, you will be able to make better decisions, foster trust, and drive continuous improvement in your organization.

Sign up now to embark on this transformative journey towards achieving leadership excellence in banking management and banking risk management.





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