

Community partnership and its role in raising cultural competence in the field of healthcare

Kuala Lumpur (Malaysia)

5 - 16 August 2024

UK Training

PARTNER



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Introduction

We are excited to present a one-of-a-kind training program that concentrates on community partnerships in healthcare, as well as the significant issue of cultural competence in healthcare. Healthcare is not just about medical topics but also involves various forms of communication and cultures. This program will equip you with the expertise and abilities to develop successful collaborations with the community and deliver culturally appropriate care. We will assist you in accomplishing your objectives of enhancing healthcare accessibility and improving care quality through close cooperation with community institutions. Let's start this inspiring journey towards advancing the healthcare industry and encouraging cultural awareness within it.

Course Objectives

- Understand the concept of community partnerships in the healthcare sector and its importance in enhancing healthcare services and access.
- Acquire the necessary skills to build and enhance effective partnerships with community organizations and governmental entities.
- Develop communication and negotiation skills to achieve mutual understanding and common goals.
- Learn how to conduct a comprehensive assessment of community health needs and map local resources.
- Raise awareness about the significance of cultural competence and apply appropriate principles and practices to provide culturally sensitive care to patients from diverse backgrounds.
- Enhance the ability to deliver healthcare aligned with the values and customs of patients from various cultures.
- Promote inclusivity and equity in healthcare services by applying cultural competence principles.
- Identify ethical and religious challenges in healthcare delivery and develop strategies to address them effectively.
- Build sustainable plans for community partnerships and develop initiatives to enhance cultural communication within healthcare institutions.
- Measure the impact of the course by assessing the achievement of objectives and the application of concepts and skills in healthcare and community partnership contexts.

Course Outline

Day 1



- Foundations of Community Partnerships in Healthcare
- Understand the concept of community partnerships and their significance in healthcare.
- Identify key stakeholders: healthcare providers, community organizations, local government, etc.
- Explore successful case studies of healthcare-community collaborations.

Day 2

- Building and Nurturing Effective Community Partnerships
- Strategies for initiating partnerships and maintaining productive relationships.
- Effective communication techniques for collaboration.
- Addressing challenges and conflicts in partnerships.

Day 3

- Leveraging Technology and Data Sharing in Community Healthcare
- Utilize technology for improved information sharing between healthcare and community partners.
- Privacy and security considerations in data sharing.
- Benefits of telehealth and remote monitoring in community health initiatives.

Day 4

- Community Health Needs Assessment and Resource Mapping
- Conducting a comprehensive community health needs assessment.
- Mapping local resources and identifying gaps in healthcare services.
- Aligning partnership goals with community health needs.

Day 5

- Evaluating and Sustaining Community Partnerships
- Developing metrics to measure the effectiveness of partnerships.
- Continuous improvement strategies for ongoing collaborations.
- Creating a sustainability plan for long-term partnerships.

Day 6

- Cultural Competence in Healthcare
- Understanding Diverse Patient Populations
- Importance of cultural competence in healthcare delivery.
- Recognizing and valuing cultural differences among patients.
- Overcoming stereotypes and biases in patient interactions.

Day 7

- Enhancing Cross-Cultural Communication and Care
- Effective communication with patients from diverse backgrounds.
- Language barriers and interpretation services.
- Adapting treatment plans to align with cultural beliefs and practices.

Day 8



- Promoting Inclusivity and Equity in Healthcare
- Addressing disparities in healthcare access and outcomes.
- Strategies to promote equitable care for all patient groups.
- Developing cultural competence within healthcare teams.

Day 9

- Managing Ethical and Religious Considerations in Healthcare
- Understanding ethical dilemmas arising from cultural and religious beliefs.
- Respecting patient autonomy while considering cultural values.
- Navigating end-of-life decisions within diverse cultural contexts.

Day 10

- Implementing Cultural Competence in Healthcare Organizations
- Integrating cultural competence into organizational policies and practices.
- Training and educating healthcare staff on cultural competence.
- Measuring and evaluating the impact of cultural competence initiatives.

This comprehensive training program, combining community partnerships in healthcare with cultural competence, will equip healthcare professionals with the knowledge and skills to provide effective and compassionate care to diverse populations while fostering meaningful collaborations within their communities.



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