

Community Partnerships and Cultural Competence in Healthcare Delivery

Kuala Lumpur (Malaysia)

4 - 15 August 2025

UK Traininig

PARTNER



Community Partnerships and Cultural Competence in Healthcare Delivery

Code: HM28 From: 4 - 15 August 2025 City: Kuala Lumpur (Malaysia) Fees: 8300 Pound

Introduction

We are excited to present a one-of-a-kind training program that focuses on community partnerships in healthcare, along with the critical issue of cultural competence in healthcare. Healthcare is not just about medical topics; it also involves various forms of communication and cultures. This program will equip you with the expertise and abilities to develop successful collaborations with the community and deliver culturally appropriate care. We will assist you in achieving your goals of improving healthcare accessibility and enhancing care quality through close cooperation with community institutions. Let's begin this inspiring journey toward advancing the healthcare industry and fostering cultural awareness within it.

Course Objectives

By the end of this course, participants will be able to:

- Understand the concept of community partnerships in the healthcare sector and its significance in enhancing healthcare services and access.
- Acquire the necessary skills to build and strengthen effective partnerships with community organizations and government entities.
- Develop communication and negotiation skills to achieve mutual understanding and common goals.
- Learn how to conduct a comprehensive assessment of community health needs and map local resources.
- Raise awareness about the significance of cultural competence and apply appropriate principles and practices to deliver culturally sensitive care to patients from diverse backgrounds.
- Enhance the ability to provide healthcare aligned with the values and customs of patients from various cultures.
- Promote inclusivity and equity in healthcare services by applying cultural competence principles.
- Identify ethical and religious challenges in healthcare delivery and develop strategies to address them effectively.
- Build sustainable plans for community partnerships and develop initiatives to enhance cultural communication within healthcare institutions.
- Measure the impact of the course by assessing the achievement of objectives and the application of concepts and skills in healthcare and community partnership contexts.

Course Outlines

Day 1: Foundations of Community Partnerships in Healthcare

- Understand the concept of community partnerships and their significance in healthcare.
- Identify key stakeholders: healthcare providers, community organizations, local government, etc.
- Explore successful case studies of healthcare-community collaborations.

Day 2: Building and Nurturing Effective Community Partnerships



- Strategies for initiating partnerships and maintaining productive relationships.
- Effective communication techniques for collaboration.
- Addressing challenges and conflicts in partnerships.

Day 3: Leveraging Technology and Data Sharing in Community Healthcare

- Use technology to improve information sharing between healthcare and community partners.
- Privacy and security considerations in data sharing.
- Benefits of telehealth and remote monitoring in community health initiatives.

Day 4: Community Health Needs Assessment and Resource Mapping

- Conducting a comprehensive community health needs assessment.
- Mapping local resources and identifying gaps in healthcare services.
- Aligning partnership goals with community health needs.

Day 5: Evaluating and Sustaining Community Partnerships

- Developing metrics to measure the effectiveness of partnerships.
- Continuous improvement strategies for ongoing collaborations.
- Creating a sustainability plan for long-term partnerships.

Day 6: Cultural Competence in Healthcare

- Understanding diverse patient populations.
- Importance of cultural competence in healthcare delivery.
- Recognizing and valuing cultural differences among patients.

Day 7: Enhancing Cross-Cultural Communication and Care

- Effective communication with patients from diverse backgrounds.
- Language barriers and interpretation services.
- Adapting treatment plans to align with cultural beliefs and practices.

Day 8: Promoting Inclusivity and Equity in Healthcare

- Addressing disparities in healthcare access and outcomes.
- Strategies to promote equitable care for all patient groups.
- Developing cultural competence within healthcare teams.

Day 9: Managing Ethical and Religious Considerations in Healthcare

- Understanding ethical dilemmas arising from cultural and religious beliefs.
- Respecting patient autonomy while considering cultural values.
- Navigating end-of-life decisions within diverse cultural contexts.

Day 10: Implementing Cultural Competence in Healthcare Organizations

- Integrating cultural competence into organizational policies and practices.



- Training and educating healthcare staff on cultural competence.
- Measuring and evaluating the impact of cultural competence initiatives.

Why Attend this Course: Wins & Losses!

- Successful community partnerships: You will learn how to build effective partnerships that enhance healthcare access and improve its quality.
- Application of cultural competence: You will be equipped to deliver healthcare that is sensitive to the cultural needs of your patients.
- Improved communication and negotiation skills: Enhance your ability to collaborate with community partners and organizations.
- Sustainable partnerships: Learn how to build lasting collaborations and implement effective plans for long-term impact.

Conclusion

By the end of this course, participants will have gained the essential skills and knowledge to develop strong community partnerships in healthcare and provide culturally competent care. Participants will understand how to establish sustainable collaborations, foster effective communication, and address cultural challenges in healthcare.

This course will equip participants to enhance healthcare access, improve care quality, and ensure equity and inclusivity in healthcare services.



Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)
(Switzerland)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
Korea



Phuket (Thailand)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Seoul (South)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut



Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



المؤسسة العامة للتأمينات الاجتماعية
General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



هيئة تنظيم الكهرباء - عمان
AUTHORITY FOR ELECTRICITY REGULATION, OMAN
Authority for

UK Training
PARTNER



Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

