

# Community Partnerships and Cultural Competence in Healthcare Delivery

*Barcelona (Spain)*

*31 August - 11 September 2026*

UK Training

# PARTNER



# Community Partnerships and Cultural Competence in Healthcare Delivery

Code: HM28 From: 31 August - 11 September 2026 City: Barcelona (Spain) Fees: 8600 Pound

## Introduction

We are excited to present a one-of-a-kind training program that focuses on community partnerships in healthcare, along with the critical issue of cultural competence in healthcare. Healthcare is not just about medical topics; it also involves various forms of communication and cultures. This program will equip you with the expertise and abilities to develop successful collaborations with the community and deliver culturally appropriate care. We will assist you in achieving your goals of improving healthcare accessibility and enhancing care quality through close cooperation with community institutions. Let's begin this inspiring journey toward advancing the healthcare industry and fostering cultural awareness within it.

## Course Objectives

By the end of this course, participants will be able to:

- Understand the concept of community partnerships in the healthcare sector and its significance in enhancing healthcare services and access.
- Acquire the necessary skills to build and strengthen effective partnerships with community organizations and government entities.
- Develop communication and negotiation skills to achieve mutual understanding and common goals.
- Learn how to conduct a comprehensive assessment of community health needs and map local resources.
- Raise awareness about the significance of cultural competence and apply appropriate principles and practices to deliver culturally sensitive care to patients from diverse backgrounds.
- Enhance the ability to provide healthcare aligned with the values and customs of patients from various cultures.
- Promote inclusivity and equity in healthcare services by applying cultural competence principles.
- Identify ethical and religious challenges in healthcare delivery and develop strategies to address them effectively.
- Build sustainable plans for community partnerships and develop initiatives to enhance cultural communication within healthcare institutions.
- Measure the impact of the course by assessing the achievement of objectives and the application of concepts and skills in healthcare and community partnership contexts.

## Course Outlines

### Day 1: Foundations of Community Partnerships in Healthcare

- Understand the concept of community partnerships and their significance in healthcare.
- Identify key stakeholders: healthcare providers, community organizations, local government, etc.
- Explore successful case studies of healthcare-community collaborations.

### Day 2: Building and Nurturing Effective Community Partnerships



- Strategies for initiating partnerships and maintaining productive relationships.
- Effective communication techniques for collaboration.
- Addressing challenges and conflicts in partnerships.

### Day 3: Leveraging Technology and Data Sharing in Community Healthcare

- Use technology to improve information sharing between healthcare and community partners.
- Privacy and security considerations in data sharing.
- Benefits of telehealth and remote monitoring in community health initiatives.

### Day 4: Community Health Needs Assessment and Resource Mapping

- Conducting a comprehensive community health needs assessment.
- Mapping local resources and identifying gaps in healthcare services.
- Aligning partnership goals with community health needs.

### Day 5: Evaluating and Sustaining Community Partnerships

- Developing metrics to measure the effectiveness of partnerships.
- Continuous improvement strategies for ongoing collaborations.
- Creating a sustainability plan for long-term partnerships.

### Day 6: Cultural Competence in Healthcare

- Understanding diverse patient populations.
- Importance of cultural competence in healthcare delivery.
- Recognizing and valuing cultural differences among patients.

### Day 7: Enhancing Cross-Cultural Communication and Care

- Effective communication with patients from diverse backgrounds.
- Language barriers and interpretation services.
- Adapting treatment plans to align with cultural beliefs and practices.

### Day 8: Promoting Inclusivity and Equity in Healthcare

- Addressing disparities in healthcare access and outcomes.
- Strategies to promote equitable care for all patient groups.
- Developing cultural competence within healthcare teams.

### Day 9: Managing Ethical and Religious Considerations in Healthcare

- Understanding ethical dilemmas arising from cultural and religious beliefs.
- Respecting patient autonomy while considering cultural values.
- Navigating end-of-life decisions within diverse cultural contexts.

### Day 10: Implementing Cultural Competence in Healthcare Organizations

- Integrating cultural competence into organizational policies and practices.



- Training and educating healthcare staff on cultural competence.
- Measuring and evaluating the impact of cultural competence initiatives.

## Why Attend this Course: Wins & Losses!

- Successful community partnerships: You will learn how to build effective partnerships that enhance healthcare access and improve its quality.
- Application of cultural competence: You will be equipped to deliver healthcare that is sensitive to the cultural needs of your patients.
- Improved communication and negotiation skills: Enhance your ability to collaborate with community partners and organizations.
- Sustainable partnerships: Learn how to build lasting collaborations and implement effective plans for long-term impact.

## Conclusion

By the end of this course, participants will have gained the essential skills and knowledge to develop strong community partnerships in healthcare and provide culturally competent care. Participants will understand how to establish sustainable collaborations, foster effective communication, and address cultural challenges in healthcare.

This course will equip participants to enhance healthcare access, improve care quality, and ensure equity and inclusivity in healthcare services.





# Blackbird Training Cities

## Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



Florence (Italy)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



## Blackbird Training Cities

### USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

### ASIA



Baku (Azerbaijan)  
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)  
(Kuwait)



Phuket (Thailand)



Shanghai (China)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut





## Blackbird Training Cities

### AFRICA



Kigali (Rwanda)



Cape Town ( South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



MANNAI Trading  
Company WLL,  
Qatar



Alumina Corporation  
Guinea



Booking.com  
Netherlands



Oxfam GB International  
Organization,  
Yemen



Capital Markets  
Authority,  
Kuwait



Waltersmith Petroman Oil Limited  
Nigeria



Qatar National Bank  
(QNB),  
Qatar



Qatar Foundation,  
Qatar



AFRICAN UNION ADVISORY  
BOARD ON CORRUPTION,  
Tanzania



KFAS  
Kuwait



Reserve Bank of  
Malawi,  
Malawi



Central Bank of Nigeria  
Nigeria



Ministry of Interior  
Kingdom of Saudi Arabia  
KSA



Mabruk Oil Company  
Libya



Saudi Electricity  
Company,  
KSA



BADAN PENGELOLA  
KEUANGAN Haji,  
Indonesia



NATO  
Italy



ENI CORPORATE  
UNIVERSITY,  
Italy



Gulf Bank  
Kuwait



المؤسسة العامة للتأمينات الاجتماعية  
General Organization for  
Social Insurance  
KSA



Defence Space Administration  
Nigeria



National Industries  
Group (Holding),  
Kuwait



Hamad Medical  
Corporation,  
Qatar



USAID  
Pakistan



STC Solutions,  
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS  
UN.



هيئة تنظيم الكهرباء - عمان  
AUTHORITY FOR ELECTRICITY REGULATION, OMAN  
Authority for

UK Training  
**PARTNER**





## Blackbird Training Categories

### Management & Admin

Entertainment & Leisure  
Professional Skills  
Finance, Accounting, Budgeting  
Media & Public Relations  
Project Management  
Human Resources  
Audit & Quality Assurance  
Marketing, Sales, Customer Service  
Secretary & Admin  
Supply Chain & Logistics  
Management & Leadership  
Agile and Elevation

### Technical Courses

Artificial Intelligence (AI)  
Hospital Management  
Public Sector  
Special Workshops  
Oil & Gas Engineering  
Telecom Engineering  
IT & IT Engineering  
Health & Safety  
Law and Contract Management  
Customs & Safety  
Aviation  
C-Suite Training



 International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom

 +44 7401 1773 35  
+44 7480 775526

 [Sales@blackbird-training.com](mailto:Sales@blackbird-training.com)

 [www.blackbird-training.com](http://www.blackbird-training.com)

