

360-degree Leadership

*Kuala Lumpur (Malaysia)*

*10 - 14 February 2025*

UK Training

**PARTNER**



## 360-degree Leadership

Code: LM28 From: 10 - 14 February 2025 City: Kuala Lumpur (Malaysia) Fees: 3900 Pound

### Introduction

This intensive program will explore the most cutting-edge approaches and techniques for leading a team in today's ever-changing business landscape. It is an essential training program that provides leaders with the knowledge, skills, and insights they need to become effective in their roles. The aim of this interactive course is to ensure a greater understanding of core competencies such as communication, decision-making, problem-solving, team building, conflict resolution, and goal setting. In addition to providing theoretical learning material on key topics related to successful leadership practices, participants will be required to actively engage in various real-world scenarios during class sessions designed for self-reflection and personal growth. Each participant must successfully complete all five days of instruction, developing holistic responses suited for any professional context.

### Course Objective

- How To Cultivate Positive Workplace Culture with Modern Leadership Principles?
- Develop Team Building Strategies That Inspire and Motivate Your Employees
- Define Goal Structures for Measuring Performance in A Dynamic Environment
- Design Actionable Conflict Resolution Tools Based on Effective Listening Skills
- Improve Decision Making by Utilizing Data-Driven Insights from Analytics Reports

### Course Outline

#### Day 1

##### Introduction to 360-Degree Leadership

- Identify what makes a successful leader
- Key qualities of an effective leader
- Understanding how this concept applies to you, your organization, and the world we live in
- A holistic view of effective leadership principles
- Develop a framework for assessing your own strengths and weaknesses
- Practicing successful leadership in both mature organizations and those experiencing a disruption or rapid change

#### Day 2

##### Self-Leadership

- Personal development techniques for self-motivation and vision building
- Specifics assess your own areas of strength & potential weaknesses as well
- Strategies for communication improvement

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The pieces are gold and silver. The board is white and black squares. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training  
**PARTNER**

- Articulate short-term and long-term goals in line with the mission of your organization
- Establishing rapport through active listening techniques and engaging communication styles
- Diversity in decision making
- Verbal versus nonverbal style analysis techniques to ensure clear messaging across different contexts e.g., virtual/remote meetings

### Day 3

#### Relationship Equipage & Team Development

- Analyzing various team structures
- Exploring interpersonal dynamics within relationships/teams
- Discussing conflict resolution tactics
- Understanding methods for setting boundaries through shared expectations
- The delegation effectively manages resistance to change and inspires action through clear performance management systems
- Empowering employees at all levels of the organization including external stakeholders/clients
- Analyzing various team structures

### Day 4

#### Organizational Dynamics & Problem-Solving

- Examining problem-solving skills such
- Critical thinking and divergent perspectives
- Brainstorming solutions using model approaches such as systems thinking
- Constructing knowledge maps that illustrate the existing organizational structure
- Pursuing creative projects internally or externally with partners
- Emotional Intelligence & Conflict Resolution
- Leverage EI tactics
- Specific methods which facilitate consensus decision-making within teams and organizations

### Day 5

#### Final Reflection & Wrap Up

- Applying learned leadership concepts practically including frameworks like
- The Five Practices of Exemplary Leaders by Jim Kouzes
- Planning exercises focused on creating actionable paths forward toward future success in both professional and personal arenas
- Evaluation & Reflection
- Final assessment components involve peers feedback mechanisms reports questionnaires surveys presentations interviews etc.
- Final Reflection & Wrap-Up - The Five Practices of Exemplary Leaders by Jim Kouzes
- Putting It All Together - Apply frameworks developed over previous days into different scenarios requiring high-level stakeholder involvement & reflective considerations that require thought awareness beyond numbers

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training  
**PARTNER**

# Blackbird Training Cities

## Europe



Zurich (Switzerland )



Stockholm (Sweden)



Lyon (France)



Copenhagen (Denmark)



Bordeaux (France)



Annecy (France)



Oslo (Norway)



Edinburgh (UK)



Glasgow (Scotland )



Malaga (Spain)



London (UK)



Istanbul (Turkey)



Amsterdam (Netherlands)  
(Switzerland)



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Manchester (UK)



Milan (Italy)

## USA & Canada



Los Angeles (USA)



Florida (USA)



Online



Boston (USA)



Washington (USA)



Miami(USA)



New York (USA)



Toronto (Canada)

## Blackbird Training Cities

### Asia



Baku (Azerbaijan)



Maldives (Maldives)



Manila (Philippines)



Bali (Indonesia )



Bangkok (Thailand)



Beijing (China)



Moscow (Russia )  
(Malaysia)



Singapore (Singapore )



Sydney (Australia)



Tokyo (Japan)



Dubai (UAE)



Kuala Lumpur



Jakarta (Indonesia)

### Africa



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Marocco)



Nairobi (Kenya)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



## Blackbird Training Clients



UK Training  
**PARTNER**

## Blackbird Training Categories

### Management & Admin

- Professional Skills
- Finance, Accounting, Budgeting
- Media & Public Relations
- Project Management
- Human Resources
- Audit & Quality Assurance
- Marketing, Sales, Customer Service
- Secretary & Admin
- Supply Chain & Logistics
- Management & Leadership
- Agile and Refinement

### Technical Courses

- Hospital Management
- Public Sector
- Special Workshops
- Oil & Gas Engineering
- Telecom Engineering
- IT & IT Engineering
- Health & Safety
- Law and Contract Management
- Customs & Safety
- Aviation
- C-Suite Training



International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom



+44 7401 1773 35  
+44 7480 775526



[training@blackbird-training.com](mailto:training@blackbird-training.com)



[www.blackbird-training.com](http://www.blackbird-training.com)

UK Training

**PARTNER**

