

# International Protocol & Diplomacy Certification Comprehensive Course

Amsterdam (Netherlands)

25 August - 5 September 2025





#### International Protocol & Diplomacy Certification Comprehensive Course

Code: PR28 From: 25 August - 5 September 2025 City: Amsterdam (Netherlands) Fees: 7100 Pound

#### Introduction

This International Protocol Etiquette and Diplomacy Certificate Training Course will give all participants the skills, knowledge and understanding of International Protocol and Diplomacy. Diplomacy, etiquette, and protocol is a vital part of working with agencies, governments, embassies and building relationships doing business around the World.

#### **Course Objectives**

- To provide knowledge and understanding of protocol and diplomacy.
- Know the role within different organisations and governments.
- To provide an understanding of the need for protocol, etiquette, manners, and diplomacy.
- · How to use it effectively to support their organisation and managers?
- Ideas that will prepare participants for the development of their capabilities and skills.

#### **Course Outlines**

#### Day 1: Foundations of Protocol

- · Key principles and introduction.
- The history of protocol.
- Example of protocol traditions and modern-day applications.
- · Variations between countries and institutions.

#### Day 2: Navigating Diverse Protocol Practices

- How religious, multi-faith and cultural can have an effect on protocol practices?
- Multicultural dining protocols French, English, Asian & Middle Eastern.
- Some simple but important rules of negotiation across cultures.
- International standards of protocol, etiquette, and diplomacy.

#### Day 3: Managing High-Profile Events and Protocol

- Planning VIP events, receptions, and ceremonies.
- Procedures for organising visits, meetings, and conferences.
- Seating strategies, security, and protection.
- · Diplomatic gift-giving and receiving.

#### Day 4: Specialized Events and Cultural Diplomacy

- Royal Tea ceremony and other specialized events.
- Diplomacy and Isoft powerI .





• Cultural diplomacy history and the concept of <code>Isoft</code> power<code>I</code>.

#### Day 5: Evolving Practices in Cultural Diplomacy

- Influences of technological and societal changes on cultural diplomacy practices.
- Techniques for organizing international VIP meetings, including meals and dinners.
- Cross-cultural communications; verbal and non-verbal.

#### Day 6: Mastering Diplomatic Communication

- Diplomatic conversation skills.
- Traditional and contemporary best practices.
- Protocol traditions and modern-day applications.

#### Day 7: Etiquette and Protocol in International and Political Contexts

- International and political etiquette.
- Flag etiquette, anthems, and other important elements.
- Royal protocol within a monarchy versus a republic.

#### Day 8: Cultural Diplomacy and Media Engagement

- Cultural diplomacy through etiquette and the media.
- Media diplomacy and presentation to an international audience.
- Formal and informal dress codes and professional image.

#### Day 9: Advanced Diplomatic Practices

- · Personal diplomacy and the art of leadership.
- · Negotiating across cultures.
- International orders of precedence.

#### Day 10: Mastering Public Speaking and Professional Presence

- · Public speaking and speech giving.
- Public speaking and programme presentation skills.
- Professional, diplomatic, and ceremonial images of the project.
- Communication and networking personal charisma, written and verbal practices.





# **Blackbird Training Cities**

#### Europe



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Lyon (France)



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Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



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## **Blackbird Training Cities**

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Casablanca (Morocco)



Tunis (Tunisia)





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Qatar Foundation, Qatar



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania



KFAS **Kuwait** 



Reserve Bank of Malawi, **Malawi** 



Central Bank of Nigeria



Ministry of Interior, KSA



Mabruk Oil Company **Libya** 



Saudi Electricity Company,



BADAN PENGELOLA KEUANGAN Haji, Indonesia



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National Industries Group (Holding), Kuwait



Hamad Medical Corporation, **Qatar** 



USAID **Pakistan** 



STC Solutions, **KSA** 



North Oil company,



EKO Electricity



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Media & Public Relations

**Project Management** 

**Human Resources** 

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Marketing, Sales, Customer Service

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