

Crowd Control & Management

Kuala Lumpur (Malaysia)

2 - 6 February 2026

UK Traininig

PARTNER



Crowd Control & Management

Code: CS28 From: 2 - 6 February 2026 City: Kuala Lumpur (Malaysia) Fees: 4900 Pound

Introduction

Effective crowd management and control are essential for ensuring the safety and success of any event. Whether you are a business, retailer, manager, security personnel, or law enforcement, understanding how to manage crowds is vital. This course provides the best crowd control techniques, strategies, and skills to help you manage and crowd control at various events. With clear communication, excellent teamwork, and well-planned coordination, you can significantly enhance safety, customer experience, and event security.

Course Objectives

By attending this course, participants will:

- Understand the principles of planning and preparing for events, including crowd management and control.
- Explain, understand, and apply safety policies, procedures, and legal requirements for events.
- Utilize Risk, Threat, and Vulnerability assessments for better crowd control.
- Identify the different types of physical security equipment necessary for effective crowd control.
- Understand the psychology of crowd science to anticipate and manage crowd behavior.

Course Outlines

Day 1: Crowd Dynamics and Behavior

- Understanding crowd behavior and how it influences safety.
- The 3 D's principle for safe crowd management.
- The Gas Kinetic model and its application in pedestrian flows.
- Magnetic force model and Pooling model in managing crowd movement.
- Shockwave theory and Social force model.
- Queue management and managing bottlenecks.
- Techniques for managing emergency lane formation.
- Understanding attractive interactions, such as the Pied Piper syndrome, in crowd management.

Day 2: Introduction to Crowd Management and Control

- Roles and responsibilities of event staff in crowd control.
- Types of events and gatherings that require crowd control management.
- Planning and preparation for dealing with crowd management challenges.
- Understanding physical security measures and access/egress control.
- Legal requirements and venue safety policies.
- Search procedures and threat management.
- Event teams' coordination for effective crowd management.

Day 3: Spectator and Event Safety Planning



- Emergency procedures for crowd-related incidents.
- Planning for terrorism and other critical safety threats.
- Developing security action plans for crowd safety.
- Managing event capacity issues and ensuring safety.
- Conflict resolution techniques in crowded environments.
- Addressing disability, equality, and diversity during crowd management.

Day 4: Crowd Risk Analysis

- Crowd modeling for different event types.
- Emergency situations and their effects on the crowd.
- Analyzing crowd movement through flow rate.
- Risk assessment and risk mitigation strategies for crowd control.
- Media management, including social media, during crowd events.
- How to use crowd management technology effectively.
- Crowd management plan exercise to implement learned strategies.

Day 5: Crowd Planning Exercise

- Develop a Security Action Plan, Emergency Plan, and Crowd Safety Plan.
- Techniques to Protect and Prepare, Identify and Disrupt, Control and Secure, and Engage and Communicate.
- Incident management in crowd control situations.

Why Attend This Course: Wins & Losses!

- Learn the best crowd control methods and how to apply them in various events to keep participants safe.
- Gain crowd control skills that are essential for law enforcement, event managers, and security teams.
- Understand how to use crowd control technology to monitor and control large groups effectively.
- Learn how to apply crowd control strategies to different types of crowds, reducing risks and ensuring smooth crowd movement.
- Be prepared for emergency situations by practicing crowd management techniques during the course.

Conclusion

This Crowd Management and Control Training Course equips participants with essential knowledge and skills for managing crowds in various event settings. From crowd behavior and psychology to advanced crowd control techniques and risk analysis, this course offers practical insights into creating a safer, more efficient environment for event organizers and attendees alike.

By understanding and applying these strategies, you can prevent incidents, improve attendee experience, and contribute to the success of any event.



Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)



Podgorica (Montenegro)



Batumi (Georgia)



Salzburg (Austria)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Athens (Greece)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

ASIA



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Melbourne (Australia)
(Kuwait)



Phuket (Thailand)



Shanghai (China)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City



Seoul (South Korea)



Pulau Ujong (Singapore)



Irbid (Jordan)



Jakarta (Indonesia)



Amman (Jordan)



Beirut



Blackbird Training Cities

AFRICA



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



Blackbird Training Categories

Management & Admin

Entertainment & Leisure
Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Artificial Intelligence (AI)
Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

