

## Strategic Executive Leadership in Government

*Kuala Lumpur (Malaysia)*

*25 - 29 November 2024*

UK Training

# PARTNER



# Strategic Executive Leadership in Government

Code: NC28 From: 25 - 29 November 2024 City: Kuala Lumpur (Malaysia) Fees: 4900 Pound

## Introduction

The pressures and challenges facing governments of all types are growing. The number and complexity of issues are increasing, the budgets and resources available to manage these issues are limited and expectations of citizens are becoming more demanding. Citizens, legislators, NGOs, journalists, and other stakeholders have access to more information and tools such as social media to make their voices heard. Developing and implementing effective policies, managing change, dealing with crises, and engaging with a wide range of stakeholders are essential skills for government officials at all levels, whether appointed or elected.

This training course on Strategic Leadership in Government will provide strategies and tools to enhance the leadership performance of government officials and allow them to take a strategic approach to manage the issues that face a modern government.

## Course Objectives of Strategic Leadership in Government

- Recent global trends and developments in government leadership.
- How to ensure high ethical standards are maintained.
- How to develop an effective organizational culture.
- Effective strategies and tools for developing and implementing high-quality policy.
- How to manage change.
- How to manage crises.
- Effective stakeholder engagement.

## Strategic Leadership in Government Course Outlines

### Day 1

#### Introduction to Strategic Government Leadership

- The Purpose of Government.
- Ethics, Values, and Standards.
- Human Rights.
- Transparency and Accountability.
- Global Trends and Developments.
- Challenges Facing Government Departments Today.



## Day 2

### Organizational Culture and Performance

- What is culture?
- Shaping an Effective Organisational Culture.
- Maintaining an Effective Culture.
- Effective Team Performance.
- Performance Management.
- Feedback and Appraisal.

## Day 3

### Policy Development and Implementation

- Setting Policy Priorities.
- Policy Development.
- Effective Consultation.
- Impact Assessment.
- Delivering Policy.

## Day 4

### Crisis Management

- Planning for a Crisis.
- Roles and Responsibilities.
- First Response.
- Managing the Crisis.
- Crisis Communication.
- Managing the Aftermath.

## Day 5

### Stakeholder Engagement

- Who is a stakeholder?
- Stakeholder Mapping.
- Engagement Strategies.
- Public Consultation.
- Grievance Mechanisms.



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