

The Art of Supervisory Leadership

Amsterdam (Netherlands)

6 - 10 January 2025

UK Training

PARTNER



The Art of Supervisory Leadership

Code: LM28 From: 6 - 10 January 2025 City: Amsterdam (Netherlands) Fees: 4200 Pound

Introduction

The course addresses the perennial differences between management and leadership. It aims at providing participants with an overview of emotional intelligence and examines some major leadership theories and approaches with emphasis on situational leadership. The course also addresses the role of the leader as a delegator and change agent.

Course Objectives of The Art of Supervisory Leadership

- Distinguish between management and leadership.
- Identify their strengths and leadership styles through self-assessments.
- Examine various leadership theories with an emphasis on situational leadership.
- Describe the major competencies of Emotional Intelligence EI.
- Define the role of the leader as delegator and change agent.

The Art of Supervisory Leadership Course Outlines

Day 1

Leaders, not managers

- Definitions, similarities, and differences
 - Some classical differences.
 - Modern-day differences.
- Myths about leadership.
- Practices of exemplary leaders
 - Challenge the process.
 - Inspire a vision.
 - Model the way.
 - Enable others to act.
 - Encourage the heart.
- The perennial question: nature or nurture.
- The ten truths about leadership.

Day 2

Personal style and leadership qualities

- Self-assessment
 - Administration and scoring.
- Linking style with leadership qualities.
- Characteristics of admired leaders.

The leadership journey and situational leadership

- Review of major theories
 - Trait theories.
 - Behavioral theories.
- The leadership grid.
- Situational leadership: theory and simulation
 - Situation's maturity level.
 - Levels of development.
- Maturity levels and leadership styles.

Day 3

The emotionally intelligent leader

- An overview of EI.
- Intrapersonal and interpersonal intelligence.
- Emotional Quotient EQ versus Intelligence Quotient IQ.
- The EI competency framework.
- The 18 EI competencies in practice
 - Brainstorming real-life examples.

Day 4

Leadership, delegation, and empowerment

- Delegation: definition, objectives, and rules.
- Delegation levels.
- Why delegation is not popular.
- Guidelines for delegation.
- Empowerment: definition.
- Ten ways to empower employees.
- Is your organization ready for empowerment?

Day 5

The leader as a change catalyst

- The nature of change.
- Kotter's eight-step change process model.
- Understanding and dealing with resistance to change.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it, set against a background of concentric circles. The text 'UK Training' is positioned above the word 'PARTNER' in a large, bold, black sans-serif font.

UK Training
PARTNER

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

Africa



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training
PARTNER

Blackbird Training Cities

Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



International House 185 Tower Bridge
Road London SE1 2UF United Kingdom



+44 7401 1773 35
+44 7480 775526



Sales@blackbird-training.com



www.blackbird-training.com

UK Training
PARTNER

