

Certified ISO 9001 Lead Implementer

*Kuala Lumpur (Malaysia)*

*23 - 27 June 2025*

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## Certified ISO 9001 Lead Implementer

Code: QM28 From: 23 - 27 June 2025 City: Kuala Lumpur (Malaysia) Fees: 4200 Pound

### Introduction

The "Certified ISO 9001 Lead Implementer" course is a significant and distinguished program in the field of quality management. This course is designed to prepare participants to become experts in implementing the Quality Management System QMS according to ISO 9001 standards. The course focuses on equipping participants with the necessary knowledge and skills to effectively apply ISO 9001 standards within their organizations, ensuring the highest levels of quality and process improvement.

### Objectives of the Certified ISO 9001 Lead Implementer Course:

- Understanding ISO 9001 standards.
- Comprehending Quality Management Systems QMS.
- Planning and implementing a Quality Management System.
- Defining roles and responsibilities.
- Assessing risks and setting quality objectives.
- Enhancing leadership and commitment.
- Managing resources and documentation.
- Monitoring and measuring performance.
- Conducting internal audits.
- Ensuring continuous improvement.
- Preparing for certification reviews.

### Course Outlines of ISO 9001 Lead Implementer

#### Day 1

##### Introduction to ISO 9001 and initiation of a QMS

- Course objectives and structure.
- Standards and regulatory frameworks.
- Quality Management Systems QMS.
- Initiating the implementation of a QMS.
- Understanding the organization and clarifying the quality objectives.

#### Day 2

##### Plan the implementation of a QMS

- Leadership and commitment.
- QMS scope.
- QMS policies.
- Roles, responsibilities, and authorities.

A graphic of a chessboard with several chess pieces (a king, a pawn, and a knight) on it, set against a background of concentric circles.

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- Risk assessment.
- Quality objectives and planning of changes.

### Day 3

#### Implementation of a QMS

- Resource management.
- Awareness and communication.
- Documentation management.
- Operational control.
- Product requirements, design, and purchasing process.
- Production and service provision.

### Day 4

#### QMS monitoring, measurement, continuous improvement, and preparation for a certification audit

- Monitoring, measurement, analysis, and evaluation.
- Internal audit.
- Management review.
- Treatment of non-conformities.
- Continual improvement.
- Preparing for the certification audit.
- Competence and evaluation of implementers.
- Closing the training.

### Day 5

#### Training on the ISO 9001 Lead Implementer

- Domain 1; Fundamental principles and concepts of a Quality Management System QMS.
- Domain 2; Quality Management System QMS.
- Domain 3; Planning a QMS implementation based on ISO 9001.
- Domain 4; Implementing a QMS based on ISO 9001.
- Domain 5; Performance evaluation, monitoring, and measurement of a QMS based on ISO 9001.
- Domain 6; Continual improvement of a QMS based on ISO 9001.
- Domain 7; Preparing for a QMS certification audit.



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