

People Management & Improving Managerial Aspects

Cape Town (South Africa)

4 - 8 August 2025

UK Training

PARTNER

The image features a chessboard with several chess pieces. In the foreground, a large, ornate king piece is prominent, flanked by two smaller pawns. The chessboard is set against a background of concentric circles that create a sense of depth and focus. The overall aesthetic is professional and strategic.

People Management & Improving Managerial Aspects

Code: LM28 From: 4 - 8 August 2025 City: Cape Town (South Africa) Fees: 3300 Pound

Introduction

Developing managerial skills is important for all professionals, skills needed to thrive in today's workforce, show companies with talented managers experience greater profitability, increased levels of productivity, and higher employee engagement scores highlighting how vital management can be to an organization's culture and success.

Course Objectives:

- Enhance your management and leadership knowledge, skills, and ethics.
- Develop confidence and improve your managerial role in leading people's performance.
- Improving the ability to adapting situational changes.
- Describe effective ways of developing both teams and individuals.
- Explore approaches to managing good workplace performance.
- Improving managerial skills by being solution-oriented.
- Discuss the need to maintain a healthy workforce.
- Reflect on your own management style.

Course Outlines:

Day 1: Introduction

- Course Introduction.
- Delegate's learning expectations.
- Set up the tone/pace of the course together.

Building consensus, commitment, and cooperation

- Principles of ethical leadership.
- Ethical dilemmas faced by leaders.
- Identifying techniques for building consensus.
- Describing how to secure commitment and cooperation to your change initiatives.
- Exploring the stages of effective change management.
- Creating healthy inter-departmental cooperation and communication.

Day 2: Earning credibility as a leader

- Identifying the characteristics of a credible leader.
- Establishing your credibility firmly.
- Five main sources of power of any leader.
- Maximizing the leader's effectiveness with emotional intelligence.
- Understanding the ingredients of emotional intelligence.
- Creating an environment of engagement.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the board.

UK Training
PARTNER

Leading and Controlling

- Motivation and Engagement.
- Organizational Conflict and Politics.
- Managing Misbehavior.
- Time and Stress Management.
- Organizational and Operational Control.
- Improving managerial skills by being solution-oriented.
- Accounting and Financial Key Information.

Day 3: The Team Leader's Role in Managing Change

- Improving the ability to adapting situational changes.
- Managing change.
- Change requires the exchange and expanded thinking.
- Key factors in successful change.
- The change cycle.
- The 4-room apartment strategy.
- Helping the team move through the change stages.
- Handling reactions to change.
- Strategies for dealing with change.
- The 17 laws of great teamwork.

Day 4: Inspiring Teams to Better Performance

- Identifying team roles.
- The Belbin type indicator.
- Aligning individual and team motivators.
- The values alignment matrix.
- Keys to resolving values conflicts.
- The motivating mix.
- Creating a supportive environment.
- Energizing your team.
- Sustainable Strategies for improving Team Relationships.

Best Practices in People Management

- Organizational Structure and Culture.
- Managing a Diverse Workforce.
- Building High-Performance Teams.
- Coaching and Performance Feedback.
- Networking and Mentoring.
- Project Management.
- Running Effective Meetings.

Day 5: Managing Pressure in the Workplace

- Moving from reactive to proactive.
- Working to prioritize when everything is urgent.
- Taking control through planning and time management.

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- Managing conflicting demands from more than one person.

Effective Delegation

- The rules of effective delegation - overcoming personal preferences and prejudices.
- Using delegation as a means of coordinating the workload of your team/department.
- Freeing up your time.
- Developing staff.

Blackbird Training Cities

Europe



Malaga (Spain)



Sarajevo (Bosnia and Herzegovina)



Oporto (Portugal)



Glasgow (Scotland)



Edinburgh (UK)



Oslo (Norway)



Annecy (France)



Bordeaux (France)



Copenhagen (Denmark)



Birmingham (UK)



Lyon (France)



Moscow (Russia)



Stockholm (Sweden)
(Netherlands)



Podgorica (Montenegro)



Batumi (Georgia)



London (UK)



Istanbul (Turkey)



Amsterdam



Düsseldorf (Germany)



Paris (France)



Barcelona (Spain)



Munich (Germany)



Geneva (Switzerland)



Prague (Czech)



Vienna (Austria)



Rome (Italy)



Brussels (Belgium)



Madrid (Spain)



Berlin (Germany)



Lisbon (Portugal)



Zurich (Switzerland)



Manchester (UK)



Milan (Italy)



Blackbird Training Cities

USA & Canada



Los Angeles (USA)



Orlando, Florida (USA)



Online



Phoenix, Arizona (USA)



Houston, Texas (USA)



Boston, MA (USA)



Washington (USA)



Miami, Florida (USA)



New York City (USA)



Seattle, Washington (USA)



Washington DC (USA)



In House



Jersey, New Jersey (USA)



Toronto (Canada)

Africa



Baku (Azerbaijan)
(Thailand)



Maldives (Maldives)



Doha (Qatar)



Manila (Philippines)



Bali (Indonesia)



Bangkok



Beijing (China)



Singapore (Singapore)



Sydney (Australia)



Tokyo (Japan)



Jeddah (KSA)



Riyadh (KSA)



Dubai (UAE)



Kuala Lumpur (Malaysia)



Kuwait City (Kuwait)



Pulau Ujong (Singapore)



Jakarta (Indonesia)



Amman (Jordan)



Beirut (Lebanon)

UK Training
PARTNER

Blackbird Training Cities

Asia



Kigali (Rwanda)



Cape Town (South Africa)



Accra (Ghana)



Lagos (Nigeria)



Marrakesh (Morocco)



Nairobi (Kenya)



Zanzibar (Tanzania)



Tangier (Morocco)



Cairo (Egypt)



Sharm El-Sheikh (Egypt)



Casablanca (Morocco)



Tunis (Tunisia)



Blackbird Training Clients



UK Training
PARTNER

Blackbird Training Categories

Management & Admin

Professional Skills
Finance, Accounting, Budgeting
Media & Public Relations
Project Management
Human Resources
Audit & Quality Assurance
Marketing, Sales, Customer Service
Secretary & Admin
Supply Chain & Logistics
Management & Leadership
Agile and Elevation

Technical Courses

Hospital Management
Public Sector
Special Workshops
Oil & Gas Engineering
Telecom Engineering
IT & IT Engineering
Health & Safety
Law and Contract Management
Customs & Safety
Aviation
C-Suite Training



 International House 185 Tower Bridge
Road London SE1 2UF United Kingdom

 +44 7401 1773 35
+44 7480 775526

 Sales@blackbird-training.com

 www.blackbird-training.com

UK Training
PARTNER

