

International Protocol and Diplomacy Certification

Vienna (Austria)

19 - 23 August 2024

UK Training

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International Protocol and Diplomacy Certification

Code: PR28 From: 19 - 23 August 2024 City: Vienna (Austria) Fees: 4400 Pound

Introduction

This International Protocol Etiquette and Diplomacy Certificate Training Course will give all participants the skills, knowledge and understanding of International Protocol and Diplomacy. Diplomacy, etiquette, and protocol is a vital part of working with agencies, governments, embassies and building relationships doing business around the World.

Course Objectives of International Protocol and Diplomacy Certification

- To provide knowledge and understanding of protocol and diplomacy
- Know the role within different organisations and governments
- To provide an understanding of the need for protocol, etiquette, manners, and diplomacy
- How to use it effectively to support their organisation and managers?
- Ideas that will prepare participants for the development of their capabilities and skills

International Protocol and Diplomacy Certification Course Outlines

Day 1

KEY PRINCIPLES AND INTRODUCTION

- Example of protocol traditions and modern-day applications
- Variations between countries and institutions
- How religious, multi-faith and cultural can have an effect on protocol practices?
- Multicultural dining protocols French, English, Asian & Middle Eastern
- Some simple but important rules of negotiation across cultures

Day 2

INTERNATIONAL STANDARDS OF PROTOCOL, ETIQUETTE AND DIPLOMACY

- Planning VIP events, receptions, and ceremonies
- Seating planning, security, and protection checklists
- Diplomatic gift-giving and receiving
- Royal Tea ceremony and other specialized events

Day 3

DIPLOMACY AND [SOFT POWER]

- Techniques for organizing international VIP meetings, including meals and dinners

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it. The pieces are gold and silver. The board is white and black squares. The text 'UK Training PARTNER' is overlaid on the board.

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- Cross-cultural communications; verbal and non-verbal.
- Diplomatic conversation skills.
- Traditional and contemporary best practices

DAY 4

INTERNATIONAL AND POLITICAL ETIQUETTE

- Flag etiquette, anthems, and other important elements
- Royal protocol within a monarchy versus a republic.
- Cultural diplomacy through etiquette and the media.
- Formal and informal dress codes and professional image

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DAY 5

PUBLIC SPEAKING AND SPEECH GIVING

- Practical diplomacy and event leadership
- Professional, diplomatic, and ceremonial images to project
- Communication and networking personal charisma, written and verbal practices
- Public speaking and programme presentation skills

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