

Certified ISO 9001 Lead Implementer

*Cape Town (South Africa)*

*30 September - 4 October 2024*

UK Training

**PARTNER**

## Certified ISO 9001 Lead Implementer

Code: QM28 From: 30 September - 4 October 2024 City: Cape Town (South Africa) Fees: 3700 Pound

### Introduction

ISO 9001 Lead Implementer training enables you to develop the necessary expertise to support an organization in establishing, implementing, managing and maintaining a Quality Management System QMS based on ISO 9001. During this training course, you will also gain a thorough understanding of the best practices of Quality Management Systems and consequently improve an organization's customer satisfaction and overall performance and effectiveness.

After mastering all the necessary concepts of Quality Management Systems, you can sit for the exam and apply for a "PECB Certified ISO 9001 Lead Implementer" credential. By holding a PECB Lead Implementer Certificate, you will be able to demonstrate that you have the practical knowledge and professional capabilities to implement ISO 9001 in an organization.

### Course objectives of ISO 9001 Lead Implementer

- Acknowledge the correlation between ISO 9001 and other standards and regulatory frameworks
- Master the concepts, approaches, methods, and techniques used for the implementation and effective management of a QMS
- Learn how to interpret the ISO 9001 requirements in the specific context of an organization
- Learn how to support an organization to effectively plan, implement, manage, monitor, and maintain a QMS
- Acquire the expertise to advise an organization in implementing Quality Management System best practices

### Course Outlines of ISO 9001 Lead Implementer

#### Day 1

##### Introduction to ISO 9001 and initiation of a QMS

- Course objectives and structure
- Standards and regulatory frameworks
- Quality Management Systems QMS
- Initiating the implementation of a QMS
- Understanding the organization and clarifying the quality objectives

#### Day 2

##### Plan the implementation of a QMS

The logo for UK Training Partner features the text 'UK Training' in a sans-serif font above the word 'PARTNER' in a larger, bold, sans-serif font. The text is positioned over a chessboard background with several chess pieces (a king, a pawn, and a knight) visible. The background also includes a series of concentric white circles on a grey background.

- Leadership and commitment
- QMS scope
- QMS policies
- Roles, responsibilities, and authorities
- Risk assessment
- Quality objectives and planning of changes

### Day 3

#### Implementation of a QMS

- Resource management
- Awareness and communication
- Documentation management
- Operational control
- Product requirements, design, and purchasing process
- Production and service provision

### Day 4

#### QMS monitoring, measurement, continuous improvement, and preparation for a certification audit

- Monitoring, measurement, analysis, and evaluation
- Internal audit
- Management review
- Treatment of non-conformities
- Continual improvement
- Preparing for the certification audit
- Competence and evaluation of implementers
- Closing the training

### Day 5

#### Training on the ISO 9001 Lead Implementer

- Domain 1; Fundamental principles and concepts of a Quality Management System QMS
- Domain 2; Quality Management System QMS
- Domain 3; Planning a QMS implementation based on ISO 9001
- Domain 4; Implementing a QMS based on ISO 9001
- Domain 5; Performance evaluation, monitoring, and measurement of a QMS based on ISO 9001
- Domain 6; Continual improvement of a QMS based on ISO 9001
- Domain 7; Preparing for a QMS certification audit



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International House 185 Tower Bridge  
Road London SE1 2UF United Kingdom



+44 7401 1773 35  
+44 7480 775526



[training@blackbird-training.com](mailto:training@blackbird-training.com)



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