

Certified Change Management Professional(CCMP)

Cape Town (South Africa)

24 - 28 February 2025

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Certified Change Management Professional(CCMP)

Code: LM28 From: 24 - 28 February 2025 City: Cape Town (South Africa) Fees: 3700 Pound

Introduction

The CCMP is a globally recognized credential established by ACMP for professionals to demonstrate their commitment to leading the way change works. It was developed based on ACMP's industry-leading Standard for Change Management Standard that defines best practices in change management. The CCMP is a way for professionals to demonstrate they are investing in their ongoing development and can successfully apply their experience to respond to a breadth of change management situations.

Course Objectives of Certified Change Management Professional CCMP

- Enhances career prospects and gives you an edge in competitive situations
- Validates your knowledge and experience are consistent with certification guidelines established by the International Organization for Standardization ISO
- Demonstrates your commitment to personal career growth and professional development
- Evidences your familiarity with the Standard for Change Management

Certified Change Management Professional CCMP Course Outlines

Change Concepts

- Change is a Process
- Relationship to Strategic Planning
- Types of Organizational Changes
- Relationship to Project Management
- Organizational Change and Individual Change
- Change Management Roles and Responsibilities
- Organizational Alignment and Change Management

Change Management Process - Formulate the Change Management Strategy

- Develop the Communication Strategy
- Develop the Sponsorship Strategy
- Develop the Stakeholder Engagement Strategy
- Develop the Change Impact and Readiness Strategy
- Develop the Learning and Development Strategy
- Develop the Measurement and Benefit Realization Strategy
- Develop the Sustainability Strategy

A graphic of a chessboard with several chess pieces (a king, a pawn, and a knight) on it, set against a background of concentric circles.

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Change Management Process - Execute the Change Management Plan

- Execute, Manage, and Monitor Implementation of the Change Management Plan
- Modify the Change Management Plan as Required

Change Management Process - Evaluate Change Impact and Organizational Readiness

- Define the Change
- Determine Why the Change is Required
- Develop a Clear Vision for the Future State
- Identify Goals, Objectives, and Success Criteria
- Identify Sponsors Accountable for the Change
- Identify Stakeholders Affected by the Change
- Assess the Change Impact
- Assess Alignment of the Change with Organizational Strategic Objectives and Performance Measurement
- Assess External Factors that May Affect Organizational Change
- Assess Organization Cultures Related to the Change
- Assess Organizational Capacity for Change
- Assess Organizational Readiness for Change
- Assess Communication Needs, Communication Channels, and Ability to Deliver Key Messages
- Assess Learning Capabilities
- Conduct Change Risks Assessment

Change Management Process - Execute the Change Management Plan

- Develop a Comprehensive Change Management Plan
- Integrate Change Management and Project Management Plans
- Review and Approve the Change Management Plan in Collaboration with Project Leadership
- Develop Feedback Mechanisms to Monitor Performance to Plan

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