

## Certified Change Management Professional(CCMP)

Baku (Azerbaijan) - Divan Express Baku Hotel 3 - 7 June 2024





## Certified Change Management Professional(CCMP)

code: LM28 From: 3 - 7 June 2024 Venue: Baku (Azerbaijan) - Divan Express Baku Hotel Fees: 4400 Pound

### Introduction

The CCMP is a globally recognized credential established by ACMP for professionals to demonstrate their commitment to leading the way change works. It was developed based on ACMPIs industryleading Standard for Change Management Standard that defines best practices in change management. The CCMP is a way for professionals to demonstrate they are investing in their ongoing development and can successfully apply their experience to respond to a breadth of change management situations.

### Course Objectives of Certified Change Management Professional CCMP

- Enhances career prospects and gives you an edge in competitive situations
- Validates your knowledge and experience are consistent with certification guidelines established by the International Organization for Standardization ISO
- · Demonstrates your commitment to personal career growth and professional development
- Evidences your familiarity with the Standard for Change Management

## Certified Change Management Professional CCMP Course Outlines

#### **Change Concepts**

- Change is a Process
- · Relationship to Strategic Planning
- Types of Organizational Changes
- · Relationship to Project Management
- · Organizational Change and Individual Change
- Change Management Roles and Responsibilities
- · Organizational Alignment and Change Management

#### Change Management Process - Formulate the Change Management Strategy

- Develop the Communication Strategy
- Develop the Sponsorship Strategy
- Develop the Stakeholder Engagement Strategy
- Develop the Change Impact and Readiness Strategy
- Develop the Learning and Development Strategy
- Develop the Measurement and Benefit Realization Strategy
- Develop the Sustainability Strategy



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#### Change Management Process - Execute the Change Management Plan

- Execute, Manage, and Monitor Implementation of the Change Management Plan
- Modify the Change Management Plan as Required

#### Change Management Process - Evaluate Change Impact and Organizational Readiness

- Define the Change
- Determine Why the Change is Required
- Develop a Clear Vision for the Future State
- Identify Goals, Objectives, and Success Criteria
- Identify Sponsors Accountable for the Change
- Identify Stakeholders Affected by the Change
- · Assess the Change Impact
- Assess Alignment of the Change with Organizational Strategic Objectives and Performance Measurement
- Assess External Factors that May Affect Organizational Change
- Assess Organization Cultures Related to the Change
- Assess Organizational Capacity for Change
- Assess Organizational Readiness for Change
- Assess Communication Needs, Communication Channels, and Ability to Deliver Key Messages
- Assess Learning Capabilities
- Conduct Change Risks Assessment

#### Change Management Process - Execute the Change Management Plan

- Develop a Comprehensive Change Management Plan
- Integrate Change Management and Project Management Plans
- Review and Approve the Change Management Plan in Collaboration with Project Leadership
- Develop Feedback Mechanisms to Monitor Performance to Plan



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