

Change Management for Leaders & Managers

Kuala Lumpur (Malaysia)

26 - 30 August 2024

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Change Management for Leaders & Managers

Code: LM28 From: 26 - 30 August 2024 City: Kuala Lumpur (Malaysia) Fees: 3900 Pound

Introduction

Anybody who works in an organisation will at some point be involved in organisational change. You will either be on the receiving end of change, or you will be tasked with creating and implementing the change. They say that the only certainty in life is change - and never was that truer than in organisations.

Course Objective - Change Management for Leaders & Managers

- Section I: Understanding Change
- Section II: Implementing Change

Change Management for Leaders & Managers Course Outlines

Day 1

What is Change?

- What is organisational change?
- Why manage change?
- Why change?
- The who's who of change

Components of Change

- Drivers of change
- Dimensions of change
- Implications for risk

Day 2

People and Change

- Understanding people
- Causes of stress
- Impact on teams
- Mobilising people

Understanding Transitions

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- The three-step model
- The transitions model
- The change curve

Day 3

Planning Change

- Levels of change
- Approaches to change
- Resourcing change

Day 4

Communicating Change

- Communicate, communicate, communicate!
- Mind the gap
- Choosing the messengers
- Understanding the audiences
- Tailoring the messages

Day 5

Leading Change

- Role of the leader
- The big picture
- Eight stage model
- The place of authentic leadership
- Leaders listen

Making Change Work

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