Managing Tenders, Specifications & Contracts

8 – 12 March 2027
Kuala Lumpur (Malaysia)



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Introduction

Effective management of tenders, specifications, and contracts is essential for organizations seeking to maximize value, minimize risk, and establish strong supplier and contractor relationships. A structured procurement and contracting framework enables organizations to acquire goods, services, and works efficiently while maintaining transparency, compliance, accountability, and successful project delivery.

This course provides participants with practical knowledge and proven methodologies for planning procurement strategies, developing comprehensive tender documentation, evaluating supplier proposals, and managing contracts throughout their lifecycle. Participants will gain a clear understanding of how procurement decisions influence project outcomes, financial performance, operational efficiency, and organizational objectives.

The program also examines contract management principles, procurement governance, risk allocation strategies, performance monitoring techniques, and dispute avoidance practices. In addition, participants will explore approaches for managing contract amendments, handling claims, resolving disputes, and conducting effective contract close-out activities.

Through practical discussions, case studies, and real-world examples, participants will strengthen their ability to manage procurement and contractual responsibilities with greater confidence, consistency, and effectiveness.

Course Objectives

By the end of this course, participants will be able to:

- Understand modern procurement and tendering principles and practices.
- Develop clear scopes of work and effective technical specifications.
- Prepare comprehensive tender documentation aligned with organizational requirements.
- Establish bidder qualification and evaluation criteria.
- Evaluate bids and supplier proposals using structured assessment methodologies.
- Identify and manage procurement and contractual risks.
- Understand key contract provisions and legal considerations.
- Apply pricing and payment mechanisms appropriately.
- Manage contract changes, variations, and amendments effectively.
- Monitor contractor and supplier performance.
- Improve contract administration processes and controls.
- Handle claims and contractual disputes professionally.
- Apply dispute prevention and resolution techniques.
- Conduct contract close-out activities effectively.



• Improve procurement outcomes and contractual performance.

Course Outlines

Day 1: Procurement Strategies and Tendering Fundamentals

• The strategic role of procurement in organizational performance.
• Procurement governance principles and best practices.
• Procurement planning and sourcing strategies.
• Selecting appropriate contracting approaches.
• Procurement risk identification and assessment.
• Risk allocation methodologies in contracts.
• Supply chain challenges and mitigation strategies.
• Ethical procurement and compliance requirements.

Day 2: Preparing Specifications and Tender Documents

• Developing scopes of work and technical specifications.
• Writing clear and measurable procurement requirements.
• Structure and components of tender documentation.
• Establishing bidder qualification requirements.
• Tender evaluation criteria and scoring methodologies.
• Price analysis and cost evaluation techniques.
• Commercial and contractual requirements.
• Supplier engagement and negotiation preparation.

Day 3: Understanding Contract Structures and Obligations

• Essential elements of effective contracts.
• Rights, responsibilities, and contractual obligations.
• Contract schedules, milestones, and deliverables.
• Liability allocation and risk transfer mechanisms.
• Indemnities, warranties, and insurance requirements.
• Ownership rights and asset protection provisions.
• Pricing structures and payment arrangements.
• Legal considerations and governing law principles.



Day 4: Contract Administration and Performance Management

- Contract administration roles and responsibilities.
- Managing subcontractors and contractual assignments.
- Contract variation and change management procedures.
- Handling unforeseen events and operational disruptions.
- Performance monitoring and service level requirements.
- Managing non-performance and contractual defaults.
- Corrective actions and contractual remedies.
- Building productive supplier and contractor relationships.

Day 5: Claims, Disputes, and Contract Close-Out

- Types of contractual claims and their assessment.
- Documentation and evidence requirements for claims.
- Strategies for preventing contractual disputes.
- Early dispute resolution techniques.
- Alternative dispute resolution methods.
- Formal dispute management procedures.
- Contract completion and close-out activities.
- Lessons learned and continuous improvement practices.

Why Attend This Course: Wins & Losses!

- Gain a comprehensive understanding of procurement, tendering, and contract management processes.
- Learn how to develop clear specifications and effective tender documentation.
- Strengthen your ability to identify and manage contractual risks.
- Improve contract administration and supplier performance management.
- Develop practical skills for handling changes, claims, and disputes.
- Enhance negotiation and commercial relationship management capabilities.
- Improve compliance with contractual and procurement requirements.
- Support better cost control and project delivery outcomes.

Conclusion

Managing tenders, specifications, and contracts effectively is critical to achieving successful procurement outcomes and delivering projects on time, within budget, and according to quality expectations. Organizations that apply structured procurement and contract management practices are better positioned to reduce risk, improve supplier performance, and strengthen commercial relationships.

This course provides participants with the knowledge and practical skills required to manage procurement activities and contracts throughout their lifecycle. From developing specifications and evaluating tenders to administering contracts and resolving disputes, participants gain a comprehensive understanding of the processes, controls, and techniques that support effective contract management.



By applying the methodologies and best practices covered in this course, organizations can enhance operational efficiency, improve compliance, reduce commercial and legal risks, and achieve greater value from procurement and contracting activities. The course serves as a solid foundation for professionals seeking to strengthen their expertise in tender management, contract administration, and supplier relationship management.

