Diplomacy in Public and International Relations

22 – 26 November 2026
Online



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Introduction

In today's increasingly complex and interconnected world, diplomacy is no longer limited to traditional state-to-state negotiations. Instead, it has evolved into a multi-dimensional tool that encompasses public relations, media, private institutions, and civil society. Diplomacy in Public and International Relations has become a strategic mechanism for reputation-building, enhancing soft power, and managing crises on both local and global levels.

This program is tailored for executives, team leaders, and professionals across government and private institutions in the Middle East and North Africa. It equips participants with a deep understanding of modern transformations in international relations and highlights the role of communication and media strategies in shaping contemporary diplomacy. Participants will also acquire practical tools to enhance leadership capabilities, improve institutional performance, and build trust and cooperation across borders.

Course Objectives

- Understand the fundamental concepts of public and international diplomacy.
- Analyze the intersection of diplomacy, public relations, and media.
- Explore the role of soft power in strengthening international influence.
- Develop skills in reputation management and public opinion influence.
- Study successful countries and institutional experiences in public diplomacy.
- Apply modern communication strategies to support international relations.
- Strengthen strategic planning capabilities within diplomatic contexts.
- Leverage technology and digital platforms to support diplomatic initiatives.

Course Outlines

Day 1: Introduction to Public and International Diplomacy

- Defining diplomacy and its modern dimensions.
- The evolution from traditional to comprehensive diplomacy.
- Differences between official diplomacy and public diplomacy.
- The role of public relations in supporting foreign policy.
- Soft power is a cornerstone of modern diplomacy.
- Group activity: Analyzing a country's use of public relations to enhance its global image.



Day 2: Communication and Media Tools in Diplomacy

- Traditional media as a channel of international influence.
- Digital media and social networks as image-shaping tools.
- Strategies for crafting targeted messages for global audiences.
- Managing international media crises.
- Evaluating the effectiveness of diplomatic media campaigns.
- Practical exercise: Designing a media plan to support a diplomatic initiative.

Day 3: Cultural and Educational Diplomacy

- Culture as a vehicle for global influence.
- Academic and educational exchanges are long-term relationship builders.
- Cultural and artistic initiatives in shaping international opinion.
- Universities and research institutions as instruments of soft power.
- Global examples of successful cultural diplomacy.
- Group exercise: Designing a cultural initiative to strengthen international relations.

Day 4: Reputation Management and Digital Diplomacy

- Understanding national and institutional reputation.
- Strategies for building and managing reputation in the digital era.
- The role of technology in advancing diplomatic efforts.
- Addressing misinformation and disinformation challenges.
- Integrating digital diplomacy into broader international relations.
- Simulation exercise: Managing a reputation crisis through digital platforms.

Day 5: Case Studies and Final Evaluation

- Comprehensive review of concepts and tools covered.
- Analysis of case studies from the Middle East and global contexts.
- Discussion of future trends in public and international diplomacy.
- Final project: Developing a comprehensive diplomatic strategy for a country or institution.
- Presentations and group feedback.
- Final evaluation and key lessons learned.



Why Attend This Course: Wins & Losses!

- Gain specialized knowledge in public and international diplomacy.
- Acquire practical skills applicable in both government and private institutions.
- Understand the interconnection between media, culture, and foreign policy.
- Strengthen capabilities in managing international reputation and trust.
- Learn from global and regional best practices.
- Support institutional objectives through modern diplomatic strategies.
- Expand professional networks with experts and leaders in the field.
- Enhance leadership and strategic thinking skills.

Conclusion

Diplomacy in Public and International Relations is a cornerstone for understanding the mechanisms of soft power and influence in the 21st century. It brings together politics, media, culture, and technology to help institutions and leaders build reputation, manage crises, and foster cooperation across borders. Through this program, participants will gain both theoretical knowledge and practical tools to design effective strategies that strengthen international relations and institutional performance.

The combination of case studies, interactive activities, and practical projects ensures participants leave with insights they can apply immediately in their professional and organizational contexts.

