BLACKBIRD FOR TRAINING

HR Operations and Process Excellence

2 – 6 May 2027
Amman (Jordan)



HR Operations and Process Excellence

Ref: 3254714_318902 **Date:** 2 – 6 May 2027 **Location:** Amman (Jordan) **Fees:** 4200 GBP

Introduction

The "HR Operations and Process Excellence" course is designed to equip HR professionals with the skills to enhance operational efficiency and achieve process excellence within HR functions. The course will help participants streamline workflows, reduce inefficiencies, and improve productivity. It emphasizes aligning HR operations with organizational goals to maximize impact. By the end of the course, participants will have the tools and strategies needed to build agile, efficient, and results-driven HR functions.

Course Objectives

By the end of this course, participants will be able to:

- Understand the fundamentals of HR operations and process excellence.
- Learn how to streamline workflows to improve operational efficiency in HR functions.
- Identify and eliminate inefficiencies in HR processes.
- Develop strategies to design effective and adaptable HR operations.
- Align HR processes with organizational goals to achieve better outcomes.
- Gain skills to leverage technology and automation in HR tasks.
- Measure and evaluate the performance of HR operations effectively.
- Build a sustainable and results-oriented HR operational framework.

Course Outlines

Day 1: Foundations of HR Operations and Process Excellence

- Understand the role of HR operations in organizational success.
- Learn the principles of process excellence in HR.
- Analyze current HR workflows to identify inefficiencies and enhance operational efficiency.
- Explore strategies to align HR operations with business objectives for greater impact.

Day 2: Streamlining HR Processes for Efficiency

- Map workflows and identify operational bottlenecks in HR operations.
- Learn techniques to simplify and optimize HR processes.
- Explore tools for automating repetitive HR tasks to enhance operational efficiency.
- Develop standardized procedures to improve consistency in HR operations.



Day 3: Technology and Automation in HR Operations

- Understand the role of technology in improving HR operational efficiency.
- Learn how to select and implement HR management systems HRMS.
- Explore the role of automation in recruitment, payroll, and employee management.
- Integrate analytics into HR operations for data-driven decision-making.

Day 4: Measuring and Evaluating HR Process Performance

- Identify key performance indicators KPIs for HR operations.
- Learn techniques for tracking and evaluating the performance of HR processes.
- Use data collection and analysis to monitor process performance and identify areas for improvement.
- Develop impactful reports to communicate results to stakeholders and decision-makers.

Day 5: Building Sustainable and Agile HR Operations

- Create action plans for continuous improvement in HR operations.
- Learn strategies to foster innovation and agility within HR teams.
- Explore best practices for building adaptable HR operations that can handle future challenges.
- Develop a roadmap for achieving sustainable process excellence and long-term success in HR operations.

Why Attend This Course: Wins & Losses!

- Gain expertise in optimizing HR operations for higher efficiency.
- Learn how to streamline workflows and eliminate bottlenecks in HR processes.
- Align HR operations with organizational goals for maximum impact and outcomes.
- Enhance service delivery through better-designed HR processes and workflow optimization.
- Avoid costly mistakes by identifying and addressing inefficiencies within HR operations.
- Leverage technology and automation to optimize routine HR tasks.
- Measure and improve the performance of HR operations with data-driven insights.
- Build a foundation for agile, efficient, and sustainable HR operations that drive success.

Conclusion

The "HR Operations and Process Excellence" course is an essential learning opportunity for HR professionals looking to enhance operational efficiency and achieve measurable outcomes in their HR functions. By mastering process optimization, leveraging technology, and evaluating performance, participants will gain the skills necessary to deliver impactful and sustainable HR solutions that align with organizational goals.

Enroll now to gain the skills you need to lead HR operations with innovation, efficiency, and excellence, and to build a results-driven HR function!

