

Strategic Stakeholder Engagement

12 – 16 October 2026
Milan (Italy)

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Introduction

This course is designed to help professionals build strong and effective relationships with key stakeholders in their projects or organizations. You will learn how to identify key stakeholders, prioritize them, and develop effective communication strategies to manage their expectations. The course covers how to address challenges and build long-term relationships through trust and collaboration. By the end of the course, you will be equipped with the tools to engage stakeholders strategically, ensuring smooth processes and long-term success.

Course Objectives

By the end of this course, participants will be able to:

- Learn how to identify and prioritize key stakeholders based on their impact.
- Develop strategies to communicate effectively with different stakeholders.
- Understand how to align stakeholder expectations with organizational goals.
- Gain skills to manage stakeholder conflicts and build trust.
- Learn how to engage with stakeholders for long-term, value-driven relationships.
- Learn how to assess the success of stakeholder engagement strategies.
- Build sustainable strategies for creating strategic partnerships with stakeholders.

Course Outlines

Day 1: Introduction to Stakeholder Engagement

- Understand the role of stakeholder engagement in achieving organizational goals.
- Learn how to identify and classify key stakeholders in projects.
- Explore the importance of stakeholder mapping and prioritizing based on influence and interest.
- Understand the benefits of effective stakeholder engagement for project success.

Day 2: Effective Communication Strategies

- Develop tailored communication strategies for different stakeholders.
- Understand the importance of transparency and consistency in communication.
- Explore various communication methods meetings, reports, digital platforms.
- Learn how to manage communication barriers and ensure clear message.

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A graphic of a chessboard with several chess pieces. A gold king piece is prominent in the foreground, with a silver pawn and a gold pawn behind it. The board is checkered, and there are concentric circles in the background.

Day 3: Aligning Stakeholder Expectations with Organizational Goals

- Understand how to analyze and manage stakeholder expectations.
- Strategies for ensuring alignment between stakeholders' interests and organizational goals.
- Learn how to balance competing priorities and concerns.
- Techniques for ensuring stakeholder involvement throughout the process.

Day 4: Managing Conflicts and Building Long-Term Relationships

- Learn conflict resolution techniques to find win-win solutions.
- Understand the importance of building trust and credibility for long-term engagement.
- Explore how to maintain positive relationships with stakeholders during challenging times.
- Learn how to build lasting relationships even after project completion.

Day 5: Measuring Success and Sustainable Stakeholder Engagement

- Learn how to measure the effectiveness of stakeholder engagement strategies.
- Understand how to gather and apply stakeholder feedback for continuous improvement.
- Develop methods for tracking success and adapting strategies to achieve sustainable results.
- Build an action plan for integrating stakeholder engagement in future activities.

Why Attend This Course: Wins & Losses!

- Learn how to identify and prioritize the most important stakeholders.
- Gain strategies for building long-term, value-driven relationships.
- Learn how to manage stakeholder expectations and align them with organizational goals.
- Develop negotiation skills to resolve conflicts and achieve mutually beneficial outcomes.
- Build strong relationships based on trust and collaboration for better project results.
- Learn how to assess and improve your stakeholder engagement efforts.
- Master the skills necessary to communicate effectively and engage stakeholders throughout the lifecycle of your projects.

Conclusion

The "Strategic Stakeholder Engagement" course equips participants with the essential tools and strategies needed to engage stakeholders effectively. From identifying key stakeholders and developing communication strategies to managing expectations and resolving conflicts, this course will enable you to foster successful, long-lasting relationships.

Sign up now to enhance your skills in stakeholder engagement and achieve sustainable success in your projects and organization.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in gold and silver. The text 'UK Training' is in a small font, and 'PARTNER' is in a large, bold, black font, both positioned above the chess pieces.

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