BLACKBIRD FOR TRAINING

Operational Excellence for Project Managers

5 – 9 July 2027
Kigali (Rwanda)

UK Traininig
PARTNER



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Operational Excellence for Project Managers

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Introduction

This course is designed to empower project managers with the knowledge and skills to enhance project performance through operational excellence. Participants will learn how to streamline processes, reduce waste, and optimize resource utilization to improve productivity and quality at every stage of the project lifecycle. The course provides practical tools and strategies for applying operational excellence principles to ensure successful project outcomes and align project goals with organizational objectives. By fostering a culture of continuous improvement and effective risk management, participants will be equipped to deliver exceptional results in their projects. If you're looking to elevate your project management skills and achieve operational excellence, this course is the ideal choice.

Course Objectives

- Understand the core principles of operational excellence and how to apply them to project management.
- Learn how to streamline processes and reduce waste in the project lifecycle.
- Apply continuous improvement methodologies such as Lean and Six Sigma in projects.
- Learn how to manage quality to ensure high-quality project outcomes.
- Understand how to define and track key performance indicators KPIs for projects.
- Learn how to manage risks to ensure ongoing improvement in project performance.
- Align project goals with broader organizational objectives for better results.
- Build a culture of operational excellence within project teams.
- Develop a sustainable approach to applying operational excellence principles in future projects.

Course Outlines

Day 1: Introduction to Operational Excellence and Its Impact on Projects

- Understand the core principles of operational excellence and its role in project success.
- Explore the relationship between efficiency, productivity, and quality in projects.
- Learn how to align project goals with strategic organizational goals.
- Analyze the benefits of operational excellence in driving sustainable success.
- Identify key challenges and opportunities when implementing operational excellence in projects.



Day 2: Streamlining Processes and Reducing Waste

- Learn how to analyze current processes and identify inefficiencies.
- Apply Lean principles to eliminate waste and improve project workflows.
- Explore tools like Value Stream Mapping to optimize process flow.
- Learn how to identify and eliminate bottlenecks in project execution.
- Optimize resource utilization to reduce project costs and improve efficiency.
- Apply best practices to enhance cycle time and lead time in projects.

Day 3: Continuous Improvement and Quality Management

- Learn the importance of continuous improvement in project management.
- Understand how to implement Six Sigma and Total Quality Management TQM principles in projects.
- Learn how to monitor and maintain high-quality standards throughout the project.
- Apply continuous improvement cycles PDCA - Plan, Do, Check, Act to project processes.
- Understand how quality management impacts customer satisfaction and overall project success.
- Measure quality using key performance indicators KPIs.

Day 4: Managing Risks and Aligning Projects with Organizational Goals

- Learn how to integrate operational excellence into risk management practices.
- Develop strategies to identify, assess, and mitigate project risks.
- Ensure alignment between project goals and broader organizational objectives.
- Understand how to balance risks and rewards to achieve project goals.
- Create a risk management plan based on operational excellence principles.
- Study real-world examples where risk management and operational excellence improved project outcomes.

Day 5: Sustaining Operational Excellence and Empowering Project Teams

- Learn how to create a culture of operational excellence within project teams.
- Develop strategies for sustaining operational excellence after project completion.
- Empower teams to take ownership of continuous improvement initiatives.
- Learn how to measure and monitor the long-term success of operational excellence.
- Create a sustainable plan to maintain operational excellence in future projects.
- Develop an actionable plan to implement operational excellence in your projects.



Why Attend This Course: Wins & Losses!

- Learn how to streamline project processes and improve efficiency.
- Discover how to reduce waste and optimize resource utilization in your projects.
- Understand how to align project goals with organizational objectives for better results.
- Gain tools to measure and track project performance using KPIs.
- Learn strategies for continuous improvement and long-term success in project delivery.
- Master quality management techniques to ensure high-quality project outcomes.
- Develop the skills to create a culture of operational excellence within your project teams.
- Learn how to empower teams to take ownership of improvements and drive results.
- Minimize risks and improve decision-making in projects.
- Build a sustainable approach to operational excellence for future projects.

Conclusion

The "Operational Excellence for Project Managers" course provides participants with the essential tools and strategies needed to enhance project performance and ensure successful project outcomes. By applying principles of operational excellence, continuous improvement, and quality management, participants will be equipped to deliver results that align with organizational goals and achieve long-term success. If you're looking for project management training or want to boost your skills in operational excellence, this course will help you reach your professional goals.

Enroll now to sharpen your project management skills and lead projects to excellence through operational excellence strategies.

