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# HR Processes, Culture & Change Management

16 – 27 May 2027
Amman (Jordan)



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## Introduction

In today's rapidly evolving business landscape, organizations must adapt to change management strategies while optimizing HR processes to foster a high-performance culture. This course is designed to equip HR professionals and organizational leaders with the knowledge and skills necessary to implement strategic HR processes, streamline HR operations, and enhance employee engagement.

Participants will explore change management models, gain expertise in HR culture and engagement, and learn how to drive sustainable transformation by integrating modern HR technologies, data analytics, and best practices. Through a mix of interactive workshops, case studies, and real-world applications, this course ensures that attendees can drive meaningful change within their organizations.



## Course Objectives

### By the end of this course, participants will be able to:

- Enhance HR Operations: Design and implement strategic HR processes that improve workforce management and efficiency.
- Build a Strong Workplace Culture: Foster HR culture goals that promote innovation, diversity, and inclusivity.
- Lead Organizational Change: Apply change management training techniques to drive transformation and manage resistance effectively.
- Leverage HR Technologies: Use AI, automation, and HR analytics to support decision-making and improve HR outcomes.
- Streamline HR Processes: Implement best practices to optimize recruitment, onboarding, performance management, and employee engagement.
- Improve Employee Experience: Design initiatives that enhance employee well-being, career development, and retention.
- Align HR with Business Strategy: Integrate HR operations with strategic planning to support long-term organizational success.
- Navigate Cultural Challenges: Manage global HR processes and develop strategies for leading multicultural teams effectively.



## Course Outlines

### Day 1: Foundations of Modern HR Operations

- The evolution of HR processes in the digital age.
- Principles of designing basic HR processes to optimize workforce management.
- Emerging trends in strategic HR processes and workforce analytics.

### Day 2: Transforming HR with Technology

- Implementing AI and automation in HR operations.
- Using HR analytics and data-driven decision-making for talent management.
- Streamlining HR processes with cloud-based HR systems.

### Day 3: Building a High-Performance Culture

- Defining HR culture goals and aligning them with business objectives.
- Strategies to foster collaboration, HR culture management, and innovation.
- Case studies on HR culture and engagement transformations.

### Day 4: Advanced Principles of Change Management

- Understanding the change management process and employee resistance.
- Applying change management models for effective transformation.
- The role of leadership in successful change initiatives.



## Day 5: Aligning HR Operations with Organizational Strategy

- How HR processes and practices impact business performance.
- Workforce planning and aligning HR strategies with business objectives.
- Measuring the ROI of HR initiatives and process improvements.

## Day 6: Enhancing the Employee Experience

- Mapping the employee journey from hiring to retention.
- Designing programs for employee well-being and HR culture and engagement.
- Career path development and succession planning strategies.

## Day 7: Managing Cultural Dynamics in the Global Workplace

- Best practices for managing multicultural teams and global HR processes.
- Conflict resolution and cross-cultural communication strategies.
- Enhancing cultural intelligence in HR processes.

## Day 8: Digital Tools and Innovation in HR

- Gamification in learning and development.
- Using predictive analytics for talent acquisition and workforce planning.
- Exploring emerging technologies: blockchain, virtual reality, and augmented reality in HR.



### Day 9: Practical Workshop: Designing HR Strategies

- Group activities to develop HR processes best practices.
- Analyzing case studies to address challenges in HR culture management.
- Refining HR strategies with professional feedback.

### Day 10: Integrating HR Operations, Culture, and Change Management

- Creating a unified approach that combines HR culture and engagement, process optimization, and change management.
- Presenting participant-developed HR change management plans.
- Discussing future trends and continuous learning in HR best practices.

## Why Attend This Course: Wins & Losses!

- Master the fundamentals of HR change management training and implementation.
- Enhance strategic HR processes to improve operational efficiency.
- Develop a change management plan to ensure smooth transitions.
- Optimize HR culture management for a more engaged workforce.
- Gain expertise in digital HR solutions to modernize workplace practices.
- Strengthen your leadership skills to drive impactful organizational change.



## Conclusion

HR processes, organizational culture, and change management are critical drivers of sustainable business success. By aligning HR operations with strategic objectives, leveraging modern HR tools and technologies, and mastering change management processes, organizations can enhance workforce performance and adaptability.

**Join this course today to gain expertise in HR transformation, culture building, and change management for a future-ready organization!**

