

Board Secretary Training: Mastering Corporate Governance

20 – 24 September 2027
Cape Town (South Africa)

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Introduction

The role of the Board Secretary has evolved into a critical governance function that directly supports the effectiveness, transparency, and accountability of Boards of Directors. As regulatory expectations increase and governance frameworks become more sophisticated, organizations require skilled board secretaries who can manage board processes, ensure compliance, and provide structured support to board and senior management decision-making.

This comprehensive five-day certificate course is designed to equip participants with the essential knowledge and practical skills required to perform the role of a Board Secretary at a professional level. The program covers corporate governance principles, board and committee operations, regulatory compliance, meeting management, documentation, and strategic communication.

Through practical examples, structured methodologies, and best-practice frameworks, participants will gain the confidence and capability to support Boards of Directors effectively while strengthening governance standards across their organizations.

Course Objectives

By the end of this course, participants will be able to:

- Understand the role, responsibilities, and professional standards of a Board Secretary within corporate governance frameworks.
- Plan, organize, and manage board and annual general meetings effectively.
- Prepare agendas, board papers, and follow-up action plans.
- Apply professional techniques for minute-taking, record-keeping, and documentation management.
- Navigate regulatory requirements and ensure ongoing corporate compliance.
- Manage board communications and information flow securely and efficiently.
- Provide structured strategic and administrative support to boards and senior management.

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A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver, set against a background of concentric circles.

Course Outlines

Day 1: Introduction to Board Secretarial Practice

- The evolving role of the Board Secretary in modern governance.
- Corporate governance principles and governance frameworks.
- Legal and regulatory environments affecting boards.
- Roles, responsibilities, and accountability of board members.
- Ethical governance, integrity, and conflicts of interest.

Day 2: Board Meeting Planning and Management

- Planning and scheduling board and committee meetings.
- Preparing agendas and high-quality board papers.
- Managing meeting procedures and decision-making processes.
- Professional minute-taking techniques and standards.
- Managing board dynamics and supporting effective deliberation.

Day 3: Corporate Compliance and Reporting

- Statutory registers and corporate records management.
- Annual reports and governance disclosures.
- Regulatory filings and compliance reporting obligations.
- Data protection, confidentiality, and information security.
- Coordinating compliance with regulators and stakeholders.

Day 4: Shareholder Relations and AGM Management

- Shareholder communication and engagement practices.
- Planning and executing annual general meetings.
- Proxy management and voting procedures.
- Handling shareholder inquiries, complaints, and disputes.
- Transparency and accountability in shareholder relations.

Day 5: Strategic Support and Board Development

- Board performance evaluation and effectiveness reviews.
- Director induction and ongoing board development programs.
- Succession planning for board members and senior executives.
- Supporting long-term governance improvement initiatives.
- Emerging trends and future challenges in corporate governance.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) in the foreground. The text 'UK Training PARTNER' is overlaid on the board.

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Why Attend This Course: Wins & Losses!

- Ability to manage board meetings confidently and professionally.
- Stronger skills in compliance, documentation, and governance support.
- Enhanced capability to advise and support boards and senior management.
- Improved understanding of governance risks and regulatory expectations.
- Practical tools and templates applicable immediately in the workplace.
- Professional networking with peers and governance practitioners.

Conclusion

This Board Secretary Certificate Course delivers a structured and practical learning journey for professionals responsible for board administration and governance support. By combining governance principles, regulatory knowledge, and hands-on practice, the program prepares participants to operate confidently and competently within board environments.

Upon completion, participants will be equipped to strengthen board effectiveness, enhance corporate governance standards, and provide high-quality strategic and administrative support to Boards of Directors and senior leadership, contributing to sustainable organizational performance and long-term success.

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A graphic illustration of a chessboard with several chess pieces. A large gold king piece is prominent in the foreground, with a silver pawn and a silver knight nearby. The board is checkered, and there are concentric circles in the background.