

Certified Manager (CM) Training Course

16 – 20 November 2026
Milan (Italy)

UK Training

PARTNER



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Ref: 3254610_171367 **Date:** 16 – 20 November 2026 **Location:** Milan (Italy) **Fees:** 5200 GBP

Introduction

The Certified Manager CM Training Program is a five-day intensive course designed to equip professionals with essential managerial competencies. This program focuses on leadership, strategic planning, financial management, and organizational effectiveness, providing participants with the skills necessary to become certified managers in various industries, including certified business management, certified project management, and certified quality management.

Through practical learning, case studies, and interactive discussions, participants will gain valuable insights into certified manager principles and develop the skills required to succeed in different management roles, such as certified facility manager, certified contract manager, and certified risk management professional.

Course Objectives

By the end of this certified manager course, participants will be able to:

- Develop essential management skills in planning, organizing, leading, and controlling.
- Strengthen leadership and decision-making abilities to drive team and organizational success.
- Enhance communication skills and apply ethical management principles.
- Master techniques for financial and performance management.
- Effectively manage projects, resources, and organizational changes.
- Gain insights into certified public manager course requirements and best practices.

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The board is checkered and has a subtle grid pattern.

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Course Outlines

Day 1: Core Management Competencies

- Overview of key certified manager principles.
- Practical skills in planning, organizing, leading, and controlling.
- Strategies for effective team management.
- Techniques to boost productivity and operational efficiency.
- Establishing performance standards and conducting evaluations.

Day 2: Leadership and Decision-Making

- Building leadership skills to inspire and guide teams.
- Strategic planning and implementation frameworks.
- Critical thinking and problem-solving techniques for sound decisions.
- Ethical standards and professional behavior in certified management.
- Conflict resolution and fostering team cohesion.

Day 3: Communication and Change Management

- Enhancing verbal and written communication effectiveness.
- Leading organizational change with adaptability and resilience.
- Using communication strategies to resolve conflicts effectively.
- Ensuring smooth organizational transitions.
- Cultivating collaborative and high-performing teams.

Day 4: Financial and Project Management

- Fundamentals of budgeting and financial principles.
- Conducting financial analysis for informed decision-making.
- Core concepts of certified project management.
- Efficiently monitoring and closing projects.
- Creating and managing robust financial plans.

Day 5: Human Resources and Performance Metrics

- Strategies for recruiting, training, and retaining top talent.
- Implementing and managing performance improvement plans.
- Analyzing and leveraging performance metrics.
- Aligning team output with organizational objectives.
- Final session: Reviewing certified manager competencies and discussing best practices.

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Why Attend this Course? Wins & Losses!

- Gain certified manager training to enhance professional credentials.
- Learn certified business management strategies for career advancement.
- Develop expertise in certified supply chain management and certified quality management.
- Strengthen certified project management and certified contract management skills.
- Master financial and risk management principles with certified risk management professional insights.
- Apply best practices from certified business relationship manager courses.

Conclusion

Achieving a certified manager credential can significantly impact career growth and professional credibility. Whether you're seeking to specialize as a certified property manager, certified construction manager, or certified business manager, this course provides the essential knowledge and practical skills required for success.

Join us for this comprehensive certified manager course and take your management career to the next level!

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The board is checkered and has a subtle grid pattern. In the bottom left corner, there is a solid gold square.

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