

Etiquette, Protocol, and the Art of Managing and Organizing Ceremonial Events

19 – 23 November 2026
Milan (Italy)

UK Traininig

PARTNER



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Introduction

Welcome to the "Protocol and Etiquette Training" course! This advanced training program is designed to provide participants with a deep understanding of the concepts and fundamentals of protocol and etiquette. Through this course, participants will gain essential skills for organizing and managing ceremonial events, official occasions, and international meetings. This training combines theoretical knowledge with practical applications, ensuring that participants are well-equipped to apply global protocol and etiquette standards effectively in professional and diplomatic settings.

Course Objectives

By the end of this course, participants will:

- Understand the comprehensive concept of protocol and etiquette and their importance in managing official events.
- Master the art of courtesy as a foundation for successful professional and diplomatic interactions.
- Learn the rules of precedence among individuals and their application in hierarchical arrangements.
- Acquire international etiquette skills for introductions, greetings, and handshakes.
- Understand the significance of body language in ceremonial and official events.
- Develop skills for maintaining proper etiquette in meetings and appointments.
- Gain expertise in planning programs for VIP visits and ceremonial events based on international models.
- Learn the international protocol for flag-raising during official events.
- Enhance their ability to receive ambassadors, ministers, and VIPs and manage their seating arrangements.

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A graphic illustration of a chessboard with several chess pieces. A large gold king piece is prominent in the foreground, with a silver pawn and a gold pawn nearby. The board is checkered, and there are concentric circles in the background.

Course Outlines

Day 1: Understanding Protocol and Its Core Rules

- Defining Protocol and Its Main Rules: Explore the meaning, definition, and essential practices of protocol and etiquette.
- Modern Scientific Concepts in Protocol Management: Learn contemporary strategies for protocol management.
- Communication Skills for Ceremonial Events: Enhance communication skills to manage formal events effectively.
- Practical Applications of Protocol in Daily and Diplomatic Life: Apply protocol principles in various scenarios.
- Etiquette and Behaviors Enhancing Professionalism: Understand the practices that project elegance and professionalism.

Day 2: The Art of Organizing Ceremonial Events

- Rules for Preparing and Managing Ceremonial Events: Step-by-step guide to event preparation.
- Etiquette and Ethics in Professional Relationships: Building respectful and professional relationships.
- Roles and Responsibilities of Protocol Officers: Discover the duties of those handling protocol tasks.
- Responsibilities of Event Organizers: Understand the core tasks involved in event coordination.

Day 3: Protocol and Etiquette for Hospitality and Banquets

- Rules for Managing International Relations: Navigate global etiquette in official social settings.
- Case Studies and Field Applications: Analyze real-life scenarios to reinforce learning.
- Planning and Organizing Official Events: Gain practical tips for efficient event management.
- Time Management in Ceremonial Events: Strategies for staying organized under pressure.

Day 4: Social Communication Etiquette in Official Settings

- Etiquette for Social Communication: Master formal social interactions.
- Negotiation and Influence in Diplomatic Relations: Develop skills to negotiate effectively.
- Crisis Management in Official Events: Learn to address emergencies during ceremonies.
- Preparing for Conferences and International Events: Protocols for high-profile meetings.
- The Art of Formal Receptions and Farewells: Perfect the approach to welcoming and farewelling guests.

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A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. The board is checkered and has a subtle grid pattern.

Day 5: Managing High-Profile Guests and Event Planning

- Receiving Ambassadors and Ministers: Practical skills for coordinating VIP arrivals.
- Analyzing International Protocol Models: Study global best practices in protocol management.
- Workshop on Planning Official Visit Programs: Hands-on practice in event planning.
- Practical Exercises in Event Organization: Engage in simulated event management challenges.
- Individual and Group Performance Evaluation: Feedback and assessment of participant learning.

Why Attend this Course: Wins & Losses!

- Gain a comprehensive understanding of protocol and etiquette principles.
- Master the skills needed to organize and manage ceremonial events.
- Learn international etiquette for greetings, body language, and diplomatic interactions.
- Acquire techniques for effective communication in professional and diplomatic contexts.
- Gain confidence in managing high-profile events, VIP visits, and international meetings.

Conclusion

By the end of the "Protocol and Etiquette Training" course, participants will have acquired the skills needed to manage ceremonial events and official occasions with professionalism and confidence. The training provides an in-depth understanding of global etiquette and protocol standards, enabling participants to enhance their roles in professional and diplomatic settings.

Join us today to master the art of protocol and etiquette and ensure your success in managing official and ceremonial events effectively!

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