

International Protocol and Diplomacy Certification

28 June – 2 July 2027
Milan (Italy)

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Ref: 321526_155295 **Date:** 28 June – 2 July 2027 **Location:** Milan (Italy) **Fees:** 5200 GBP

Introduction

In today's interconnected world, understanding International Protocol and Diplomacy is essential for anyone working in international relations, business, or government. Protocol and diplomacy are vital aspects of building relationships, managing international events, and ensuring smooth operations in global dealings. This International Protocol and Diplomacy Certificate Training Course equips participants with the necessary skills, knowledge, and understanding of these critical areas. Whether dealing with embassies, international governments, or multinational corporations, this course will prepare you to navigate the complex world of global etiquette and diplomatic practices.

Course Objectives

By the end of this course, participants will be able to:

- Understand the role of protocol and diplomacy within different organizations, governments, and international bodies.
- Gain knowledge about the importance of protocol, etiquette, and diplomacy in professional and governmental settings.
- Learn how to apply international protocol effectively to support organizational objectives and improve relationships.
- Prepare for the development of critical diplomatic skills to represent an organization or government in global settings.
- Understand and appreciate how cultural diplomacy and soft power can be utilized in various diplomatic situations.

Course Outlines

Day 1: Key Principles and Introduction

- Overview of protocol traditions and their modern-day applications.
- Recognizing the variations between countries and institutions in terms of diplomatic practices.
- Understanding the impact of religion, multi-faith, and cultural diversity on protocol practices.
- Multicultural dining protocols: Learning about protocols from French, English, Asian, and Middle Eastern cultures.
- Exploring the basic rules of negotiation across cultures and how to apply them effectively.

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Day 2: International Standards of Protocol, Etiquette, and Diplomacy

- Planning and organizing VIP events, receptions, and ceremonies.
- Seating planning, security, and protection checklists for diplomatic events.
- Understanding the importance of diplomatic gift-giving and the etiquette involved.
- Exploring the Royal Tea ceremony and other specialized diplomatic events.

Day 3: Diplomacy and 'Soft Power'

- Techniques for organizing international VIP meetings, including meals and dinners.
- Cross-cultural communication: Verbal and non-verbal communication in diplomacy.
- Mastering diplomatic conversation skills for successful interactions.
- Learning traditional and contemporary best practices for diplomacy.

Day 4: International and Political Etiquette

- Understanding flag etiquette, anthems, and other significant elements in diplomacy.
- Differences between royal protocol in monarchies versus republics.
- The role of cultural diplomacy through etiquette and media.
- Exploring formal and informal dress codes and projecting a professional image in diplomatic settings.

Day 5: Public Speaking and Speech Giving

- Developing practical skills for diplomacy and event leadership.
- Projecting a professional, diplomatic, and ceremonial image in public settings.
- Enhancing communication and networking through personal charisma, written, and verbal practices.
- Mastering public speaking and program presentation skills in diplomatic and professional contexts.

Why Attend this Course: Wins & Losses!

- Gain a Diploma in International Protocol and Diplomacy, enhancing your qualifications in international relations and diplomacy.
- Understand how to plan and execute VIP events, making you a valuable asset for global organizations, governments, and international agencies.
- Learn the intricacies of international protocol, etiquette, and diplomatic communication, key for success in any international public relations role.
- Develop the skills necessary to engage in cross-cultural diplomacy, a vital aspect of modern international relations.
- Be prepared to handle high-level diplomatic interactions, whether it's gift-giving, organizing state ceremonies, or managing international events.

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) on it, set against a background of concentric circles.

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Conclusion

By completing this International Protocol and Diplomacy Certificate training, participants will be prepared to handle the complexities of international relations, diplomatic events, and cross-cultural negotiations with confidence. Whether you work for a government, international organization, or a multinational corporation, this course will provide you with the tools to succeed in high-stakes international environments.

You will be equipped with the knowledge to use protocol and diplomacy to create meaningful relationships, manage diplomatic events, and represent your organization with professionalism.

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles and the text 'UK Training PARTNER'.

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